



WARRANTY



PALGARD® 10 (Ten) Year Limited Warranty

Definitions

"PALGARD® Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 10 (Ten) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 10-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 15%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® sheet. The Yellowness Index (YI) of PALGARD® sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a five-year period from the date of sale, and shall be less than 10 during a ten-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a five-year period from the date of sale nor by more than 7% during a ten-year period from the date of sale when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within ten (10) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.



WARRANTY (cont.)

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Distributor Name: _____

Date of Sale: _____

Distributor Purchase Order Number _____

Cleaning Procedures & Cleaning Agents

The proprietary UV and Abrasion resistant surface coating on PALGARD® significantly improves long-term performance. Periodic cleaning using proper procedures and compatible cleaners is recommended to prolong service life. For general cleaning, it is recommended that the following instructions and cleaning agents be used.

Procedures:

1. Wash with a mild solution of soap or detergent and lukewarm water.
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime and rinse well with clean water.
3. To prevent water spotting, thoroughly dry with chamois or cellulose sponge.
4. Avoid the use of abrasive cleaners, squeegees and/or other cleaning implements that may mar or gouge the coating.

Agents: Cleaning agents which have been found to be compatible with PALGARD® sheet under laboratory conditions

- Aqueous Solutions of Soaps and Detergents
- Formula 409®
- Top Job®
- Joy®
- Palmolive Liquid®
- Windex D with Ammonia D® with a secondary rinse.

Organic Solvents (Note: All residual organic solvents should be removed)

- Hexcel F.O 554 (Butyl Cellosolve)
- Kerosene (Neleco-Placer)
- Naphtha VM&P (Turco 5042)

Alcohols, Methanol, and Isopropyl Alcohol

Formula 409 is a registered trademark of Clorox Company

Top Job and Joy are registered trademarks of Proctor & Gamble

Palmolive is a registered trademark of Colgate Palmolive

Windex D is a registered trademark of Drackett Products Company

Graffiti Removal:

A. Butyl cellosolve (for removal of paints, marking pen inks, lipstick, etc). The use of masking tape, adhesive tape or lint removal tools works well for lifting off old weathered paints.

B. To remove labels, stickers, etc., the use of kerosene or VM&P naphtha are generally effective. If the solvent will not penetrate sticker material, apply heat (hair dryer) to soften the adhesive and promote removal.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated, therefore, these results should be used as a guide only and it is recommended that the Products be tested under actual end-use conditions by the user.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.



WARRANTY



PALSUN® Polycarbonate Sheet UV Protected Series of Products

(See separate warranties for Palsun Basic Series and Palsun Specialty Series of Polycarbonate Sheets)

Manufacturer's 10 (Ten) Year Limited Warranty

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Date of Sale: _____

Distributor Name: _____

Distributor _____

PO Number: _____

DEFINITION

"PALSUN® UV Series" of Solid flat Polycarbonate sheets (hereinafter "the Product") are hereby warranted by PALRAM Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein:

SCOPE OF WARRANTY

Light Transmission — The Product (clear transparent only) shall not lose more than 6 % of its light-transmitting capability (hereinafter "decrease") for a period of 10 years from the commencement date, as defined below, as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D-1003-77).

Color — The Product (clear transparent only) shall not display a change in yellowness of more than 10 units delta (hereinafter "decrease") for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation (as measure pursuant to the procedures specified in ASTM D1925-77).

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage").

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

NOTES — In the case of TF (Thermo-Forming) application this warranty shall apply only if using special PALSUN UV series polycarbonate with higher UV protection layer thickness.

COMMENCEMENT DATE — The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

LIMITATIONS — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS — Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option,

refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product subject to the conditions detailed here under:

The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

The Manufacturer's liability does not include any costs of removal and installation of sheets.

JURISDICTION — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. Which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

DISCLAIMER — THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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Palsun UV Series Warranty Rev. 04.14.2015 CBR



WARRANTY



PALSUN® & PALSUN® UV2 Custom Color 24453 “Caterpillar Yellow” Supplier’s 10 (Ten) Year Limited Warranty

Customer: _____ Project: _____ PALRAM Invoice #: _____

Product Details: _____ Pallet #: _____ Order #: _____

DEFINITION

“PALSUN®, PALSUN® UV2” Solid flat transparent Polycarbonate sheets (hereinafter “the Product”) are hereby warranted by PALRAM Industries (1990) Ltd. (hereinafter “the Manufacturer”), subject to any other terms contained herein:

SCOPE OF WARRANTY

Light Transmission

The Product shall not lose more than 6 % of its light-transmitting capability (hereinafter “decrease”) for a period of 10 years from the commencement date, as defined below, as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D-1003-77).

Color

The Product shall not display a change in color more than 20 units delta E* (hereinafter “decrease”) for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation (as measure pursuant to the procedures specified in ASTM D2244-11).

Breakage

The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1”) diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as “breakage”).

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

Notes

In the case of TF (Thermo-Forming) application this warranty shall apply only if using special PALSUN®, PALSUN® UV2 with higher UV protection layer thickness.

COMMENCEMENT DATE

The commencement date shall be the date of the Product’s manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

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PALSUN[®], PALSUN[®] UV2 Limited 10 Year Warranty (continued)

LIMITATIONS

This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION

If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product subject to the conditions detailed here under:

The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

The Manufacturer's liability does not include any costs of removal and installation of sheets.

JURISDICTION

This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. Which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

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SUNSKY®

Manufacturer's Limited Warranty

1. SCOPE OF WARRANTY

- A. It is hereby warranted by Palram Americas (hereinafter "the Manufacturer", subject to any other terms contained herein, that for a period of ten (10) years from the commencement date, as defined below, SunSky®, (hereinafter "the Product") shall not lose more than 10% of its light-transmitting capability, as a direct and exclusive result of the impact of solar radiation (as measured pursuant to the procedures specified in ASTM D1003-77). (Loss of above capability, in excess of 10% shall be hereinafter referred to as a "decrease").
- B. It is hereby warranted by the Manufacturer, that for a period of ten (10) years from the commencement date, as hereunder defined, the Product shall not break as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity (hereinafter referred to as "breakage").

2. COMMENCEMENT DATE

The commencement date shall be the date of the Product manufacture or - if such date does not appear on the Product - the date the Product was purchased from the Manufacturer.

3. LIMITATIONS

This warranty shall be valid only if:

- A. The Product is installed, stored, and maintained in accordance with Manufacturer's written instructions, and/or is not used in any non-usual manner. Such instructions include:
- placing the correct side of the sheet facing outward;
 - maintaining proper purlin distance;
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
 - using only EPDM washers, never P.V.C. washers when fastening sheets;
 - spacing screws properly and without overtightening;
 - maintaining proper roof pitch;
 - cutting, drilling and fastening, according to the instruction and diagrams in Manufacturer's brochure;
 - curving according to Manufacturer recommendations to proper distance and curve radius;
 - installation of the Product using the "SunSky System" as outlined on page B-8;
- B. The Product is not thermoformed and not otherwise adversely affected by connection, fastening or sealing;
- C. Where decrease is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, natural disasters, improper storage or installation (including, but not omitted to negligently transporting or installing the Product). Further, this warranty does not apply to a decrease caused by the accumulation of dirt, lack of proper maintenance, scratches, chemicals, paint or any other similar factor.

4. CLAIMS

In case of a claim of Product failure, the Manufacturer must be notified by the end user within 30 (thirty) working days. Moreover, the Manufacturer reserves the right to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection shall be conducted by the Manufacturer's technical personnel or the Manufacturer's designated representatives. In addition, the Manufacturer reserves the right to investigate independently the circumstances of such failure, including checks with the local meteorological survey and others. The claimant shall provide the Manufacturer immediately, upon request, with any samples of the Product which the Manufacturer shall demand.



SUNSKY® Manufacturer's Limited Warranty (continued)

5. COMPENSATION

- A. In the event Manufacturer is duly notified of decrease within 5 (five) years of the commencement date, and a claim for such decrease is properly made and approved, Manufacturer will provide free substitute Product.
- B. In the event Manufacturer is duly notified of decrease after more than 5 (five) years from the commencement date, and claim for such decrease is properly made and approved, prior to the expiration of 10 (ten) years from the commencement date, Manufacturer will provide substitute Product CIF U.S.A. port. The replacement price to be paid by the Purchaser will be calculated by multiplying 1/120th of the then effective price of the Product by the number of months which have passed from the commencement date until the time of the claim.
- C. In the case of verified Product breakage, Manufacturer will supply replacement sheets at a fraction of the current market value of the sheets. The replacement price to be paid by the Purchaser will be calculated as follows: 1/120th of the then effective price of the Product multiplied by the number of months which have passed from the commencement date until the time of damage.
- D. In all cases, the Manufacturer shall have an option to pay the value of the claim instead of providing substitute Product.

THE REMEDIES SET FORTH IN THIS WARRANTY CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER AND, SAVE AS SET FORTH HEREIN, MANUFACTURER SHALL BE UNDER NO LIABILITY WITH RESPECT TO THE PRODUCT, INCLUDING, BUT NOT LIMITED, TO ANY COST AND/OR EXPENSE EXCEEDING ITS LIMITED OBLIGATIONS SET FORTH HEREIN. THE WARRANTIES SET FORTH HEREIN ARE EXPRESSLY IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER STATUTORY OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS.

6. JURISDICTION

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania, U.S.A. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, U.S.A., which shall have the exclusive jurisdiction in any such claim or dispute.

7. LIABILITY

PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

PALRAM AMERICAS

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SUNSKY®

Manufacturer's Limited Warranty

Issued for Conserval Systems and Conserval Engineering for Solarwall systems

1. SCOPE OF WARRANTY

- A. It is hereby warranted by Palram Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein, that for a period of ten (10) years from the commencement date, as defined below, SunSky®, (hereinafter "the Product") shall not lose more than 10% of its light-transmitting capability, as a direct and exclusive result of the impact of solar radiation (as measured pursuant to the procedures specified in ASTM D1003-77). (Loss of above capability, in excess of 10% shall be hereinafter referred to as a "Decrease").
- B. It is hereby warranted by the Manufacturer, that for a period of ten (10) years from the commencement date, as hereunder defined, the Product shall not break as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity (hereinafter referred to as "Breakage").
- C. This warranty is provided to Conserval Engineering, Inc. or Conserval Systems as the original Purchaser of the Sunsky panels.

2. COMMENCEMENT DATE

The commencement date shall be the date of the Product manufacture or - if such date does not appear on the Product - the date the Product was purchased from the Manufacturer by Conserval.

3. LIMITATIONS

This warranty shall be void only if:

- A. The Product is not installed, stored, and maintained in accordance with Manufacturer's written instructions, as provided to Conserval, and/or is not used in any non-customary fashion. Such instructions include:
- placing the correct side of the sheet facing outward;
 - maintaining proper purlin distance;
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
 - using only EPDM washers, never P.V.C. washers when fastening sheets;
 - spacing screws properly and without overtightening;
 - maintaining proper roof pitch;
 - cutting, drilling and fastening, according to the instruction and diagrams in Manufacturer's brochure;
 - curving according to Manufacturer recommendations to proper distance and curve radius;
 - installation of the Product using the "SunSky System" as outlined on page 10 of the Sunsky Detailed Installation Guide (form #505) ;
- B. The Product is not thermoformed and not otherwise adversely affected by connection, fastening or sealing;
- C. Where Decrease and/or Breakage is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, natural disasters, improper storage or installation (including, but not omitted to negligently transporting or installing the Product). Further, this warranty does not apply to a Decrease and/or Breakage caused by the accumulation of dirt, lack of proper maintenance, scratches, chemicals, paint or any other similar factor.

4. CLAIMS

In case of a claim of Product failure, the Manufacturer must be notified by Conserval within 30 (thirty) working days. Moreover, the Manufacturer reserves the right to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection shall be conducted by the Manufacturer's technical personnel or the Manufacturer's designated representatives. In addition, the Manufacturer reserves the right to investigate independently the circumstances of such failure, including checks with the local meteorological survey and others. The claimant shall provide the Manufacturer immediately, upon request, with any samples of the Product which the Manufacturer shall demand.



SUNSKY® Manufacturer's Limited Warranty (continued)

5. COMPENSATION

- A. In the event Manufacturer is duly notified of Decrease and/or Breakage within 5 (five) years of the commencement date, and a claim for such Decrease and/or Breakage is properly made and approved, Manufacturer will provide free substitute Product.
- B. In the event Manufacturer is duly notified of decrease after more than 5 (five) years from the commencement date, and claim for such decrease is properly made and approved, prior to the expiration of 10 (ten) years from the Commencement Date, Manufacturer will provide substitute Product CIF U.S.A. port. The replacement price to be paid by the Purchaser will be calculated by multiplying 1/120th of the then effective price of the Product by the number of months which have passed from the Commencement Date until the time of the claim.
- C. In the case of verified Product breakage, Manufacturer will supply replacement sheets at a fraction of the current market value of the sheets. The replacement price to be paid by the Purchaser will be calculated as follows: 1/120th of the then effective price of the Product multiplied by the number of months which have passed from the Commencement Date until the time of damage.
- D. In all cases, the Manufacturer shall have an option to pay the value of the claim instead of providing substitute Product.

THE REMEDIES SET FORTH IN THIS WARRANTY CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER AND, SAVE AS SET FORTH HEREIN, MANUFACTURER SHALL BE UNDER NO LIABILITY WITH RESPECT TO THE PRODUCT, INCLUDING, BUT NOT LIMITED, TO ANY COST AND/OR EXPENSE EXCEEDING ITS LIMITED OBLIGATIONS SET FORTH HEREIN. THE WARRANTIES SET FORTH HEREIN ARE EXPRESSLY IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER STATUTORY OF OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS.

6. JURISDICTION

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania, U.S.A. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, U.S.A., which shall have the exclusive jurisdiction in any such claim or dispute.

7. LIABILITY

PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

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WARRANTY



PALSUN® Polycarbonate Sheet Basic Series of Products

(See separate warranties for Palsun UV Series and Palsun Specialty Series of Polycarbonate Sheets)

Manufacturer's 5 (Five) Year Limited Warranty

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Date of Sale: _____

Distributor Name: _____

Distributor

PO Number: _____

Definitions

"PALSUN® Basic Series of Solid flat Polycarbonate sheets, (hereinafter "the Product") are hereby warranted for breakage, due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 5 (Five) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in interior flat vertical applications, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALSUN® Basic sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, within five (5) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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WARRANTY



PALGARD® 7 (Seven) Year Limited Warranty

Definitions

"PALGARD® Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 7 (Seven) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage"). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 7-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 15%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® sheet. The Yellowness Index (YI) of PALGARD® sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a five-year period from the date of sale, and shall be less than 10 during a seven-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a five-year period from the date of sale nor by more than 7% during a seven-year period from the date of sale when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within seven (7) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.



WARRANTY (cont.)

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Distributor Name: _____

Date of Sale: _____

Distributor Purchase Order Number _____

Cleaning Procedures & Cleaning Agents

The proprietary UV and Abrasion resistant surface coating on PALGARD® significantly improves long-term performance. Periodic cleaning using proper procedures and compatible cleaners is recommended to prolong service life. For general cleaning, it is recommended that the following instructions and cleaning agents be used.

Procedures:

1. Wash with a mild solution of soap or detergent and lukewarm water.
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime and rinse well with clean water.
3. To prevent water spotting, thoroughly dry with chamois or cellulose sponge.
4. Avoid the use of abrasive cleaners, squeegees and/or other cleaning implements that may mar or gouge the coating.

Agents: Cleaning agents which have been found to be compatible with PALGARD® sheet under laboratory conditions

- Aqueous Solutions of Soaps and Detergents
- Formula 409®
- Top Job®
- Joy®
- Palmolive Liquid®
- Windex D with Ammonia D® with a secondary rinse.

Organic Solvents (Note: All residual organic solvents should be removed)

- Hexcel F.O 554 (Butyl Cellosolve)
- Kerosene (Neleco-Placer)
- Naphtha VM&P (Turco 5042)

Alcohols, Methanol, and Isopropyl Alcohol

Formula 409 is a registered trademark of Clorox Company

Top Job and Joy are registered trademarks of Proctor & Gamble

Palmolive is a registered trademark of Colgate Palmolive

Windex D is a registered trademark of Drackett Products Company

Graffiti Removal:

A. Butyl cellosolve (for removal of paints, marking pen inks, lipstick, etc). The use of masking tape, adhesive tape or lint removal tools works well for lifting off old weathered paints.

B. To remove labels, stickers, etc., the use of kerosene or VM&P naphtha are generally effective. If the solvent will not penetrate sticker material, apply heat (hair dryer) to soften the adhesive and promote removal.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated, therefore, these results should be used as a guide only and it is recommended that the Products be tested under actual end-use conditions by the user.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.



SUNTUF® Lifetime Limited Warranty

"SUNTUF®" Corrugated Polycarbonate sheets (hereinafter "the Product") are hereby warranted by Palram Americas (hereinafter "the Manufacturer"), subject to any other terms contained herein. **SCOPE OF WARRANTY**
Suntuf® Polycarbonate panels are warranted by Palram Americas, a subsidiary of Paltough-Palram Ltd., Arcadia West Industrial Park, 9735 Commerce Circle, Kutztown, PA 19530. This warranty is extended to the original Purchaser of Suntuf panels from an authorized dealer or retailer.

1. LIGHT TRANSMISSION

Suntuf Polycarbonate panels shall not lose more than 8.5% of its light transmitting capacity from the original date purchased for a period of 10 years and no more than 1% per year thereafter as a direct result from the impact of solar radiation (as measured to the procedures in ASTM D1003-77).

1A. Hail Damage

Any breakage or damage resulting from hail is covered exclusively by the appendix to warranty "Hail Damage Warranty" (see page G-5)

1B. Commencement Date

The commencement date shall be the date the Product was purchased from an authorized dealer or retailer.

2. LIMITATIONS

This warranty shall be valid if:

2A. The original proof of purchase is presented;

2B. The Product is installed, stored and maintained in accordance with Palram Americas' written instructions, and is not used in any non-customary fashion. Such instructions include, but are not limited to:

- placing the correct side of the sheet facing outward;
- maintaining proper purlin distance;
- avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
- using only EPDM washers, never PVC washers when fastening sheets;
- spacing screws properly and avoid overtightening as set forth in the instructions;
- maintaining roof pitch as set forth in the instructions;
- cutting, drilling and fastening, according to the instructions and diagrams found in the instructions;
- curving according to Palram Americas' recommendations to proper distance and curve radius.

3. The Product is not thermoformed and not otherwise adversely affected by connection, fastening or sealing.

4. Any decrease in light transmission is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, natural disasters, improper storage or installation (including, but not limited to, negligently transporting or installing the Product), the accumulation of dirt, lack of proper maintenance, scratches, chemicals, paint or any other similar factor.

5. The Product is used for its intended purposes.

6. CLAIMS

In case of a claim of Product failure, Palram Americas must be notified within 30 days, in writing, describing the claimed defect or failure and must include the bill of purchase and this warranty. Palram Americas reserves the right to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspections shall be conducted by the technical personnel or the designated representatives. In addition Palram Americas reserves the right to investigate independently the circumstances of such failure, including checks with the local weather institute and others. The claimant shall provide Palram Americas, the original panels returned to Palram Americas warehouse, transportation charges prepaid by the claimant, immediately upon request by Palram Americas.



SUNTUF® Lifetime Limited Warranty (continued)

7. COMPENSATION

- A. In the event that Palram Americas is duly notified of Product failure within 3 (three) years of the commencement date, and a claim is properly made and approved, Palram Americas will provide free substitute Product or, at its sole option, refund the original purchase price.
- B. In the event Palram Americas is duly notified of Product failure after more than 3 (three) years and up to 20 (twenty) years from the commencement date, and the claim is made and approved, Palram Americas will provide substitute Product based on the following purchase price formula: The price to be paid by Purchaser will be calculated at a rate of 5% of the effective price at time of replacement multiplied by the number of years from replacement time to commencement date less 3 (three) years.
- C. In the event that Palram Americas is duly notified of Product failure after more than 20 (twenty) years from the commencement date and claims properly made and approved, Palram Americas will provide substitute Product based on the following purchase price formula:
The price to be paid by the Purchaser will be calculated at a rate of 85% of the effective price at the time of replacement plus 1% per year for every year in excess of 20 years from commencement date, but not to exceed 95%. The remedies set forth in this warranty constitute the sole and exclusive remedies available to the Purchaser. Palram Americas shall be under no liability with respect to the Product, including, but not limited to, any cost and/or expense exceeding its limited obligations set forth herein.
The warranties set forth herein are expressly in lieu of other warranties, expressed or implied, whether statutory or otherwise, including any implied warranty of merchantability or fitness.
- D. PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

8. JURISDICTION

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

9. LIABILITY

Palram Americas' liability is limited to providing replacement sheets as set forth above. Palram Americas will not be responsible for any indirect or consequential damages.

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WARRANTY



SUNTUF® 10-Year Hail Damage Warranty

This warranty for hail damage shall be appendix of and an addition to the Manufacturer's Limited Warranty for Palram Americas Products, and when presented along with the Manufacturer's Limited Warranty form an integral part thereof. It is hereby warranted by Palram Americas (hereinafter the "Manufacturer"), that for a period of 10 years from the commencement date as hereunder defined, Suntuf (hereinafter the "Product") shall not fail or break as a direct and exclusive result of the impact of hail, as specified below.

1. The commencement date of this warranty shall be the date of the Product's manufacture, or as designated in the Manufacturer's Warranty.
2. Suntuf sheets must be installed in strict accordance with the Manufacturer's instructions. Such instructions are contained in the Suntuf technical brochure and includes such requirements as:
 - placing the correct side of the sheet facing outward;
 - maintaining proper purlin distance during installation;
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
 - using only EPDM washers, never PVC washers when fastening sheets;
 - spacing screws properly and avoid overtightening according to the Manufacturer's table of recommendations;
 - maintaining roof pitch;
 - cutting, drilling and fastening, according to the instructions and diagrams in the Manufacturer's brochure;
 - curving according to Palram Americas' recommendations to proper distance and curve radius;
 - any other instructions which may be contained in Product brochures, labels, instruction sheets, diagrams or other promotional or professional literature.
3. This warranty applies in the case of hail measuring up to 1 inch diameter in size, and attaining up to 20 meters/sec. in velocity.
4. In case of a claim of product failure, Palram Americas must be notified by the user within 15 working days. Moreover, Palram Americas reserves the right to inspect any and all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection shall be conducted by Palram Americas' technical personnel or Palram Americas designated representatives within 5 working days after notification. In addition, Palram Americas reserves the right to investigate independently the circumstances of such failure, including checks with the local Meteorological Survey and others.
5. In the case of verified Product failure, Palram Americas will supply replacement sheets at a fraction of the current market value of the sheets. The replacement price paid by the Purchaser will be calculated as follows: 1/120th of the then effective price of the Product multiplied by the number of months which have passed from the commencement date until the time of damage.
6. PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

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WARRANTY



AG-TUF® UV / PALRUF® 9 5-Year Limited Warranty

Definitions

"Ag-Tuf® UV / Palruf® 9" corrugated PVC panels (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the manufacturer) subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a commercial structure and applies only to the original owner (the "Owner") at the time the Product is installed. In this warranty, "Owner" shall also mean a lessee or sublessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

The panels are warranted for 5 years for the following (hereinafter "Product Claims"):

- Weatherability: Will maintain good surface condition. Will not corrode or rot or be affected by dampness. (Normal pigmentation change expected).
- Structural Reliability: Will remain structurally rigid.
- Safety: Will remain non-conductive and non-flammable.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

This warranty shall be valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at <https://www.palram.com/us/product/ag-tuf-pvc-corrugated-sheets/> or by phone at 800.999.9459 and is used only in a customary fashion.

This warranty does not cover any loss or damage from misuse, abuse, fire, vandalism, storms including hail, wind, lightning, natural disasters or other accidents or unusual stresses or weights or other conditions beyond the control of Palram Americas. This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of the Product Claim, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund a part of the original purchase price paid by Owner equal to a prorated depreciation charge of 20% of original purchase price per remaining year under warranty term (based on 5 years).

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



AG-TUF® 10-Year Limited Warranty

Definitions

"AgTuf®" corrugated PVC panels (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the manufacturer) subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a commercial structure, and applies only to the original owner (the "Owner") at the time the Product is installed. In this warranty "Owner" shall also mean a lessee or sublessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

The panels are warranted for 10 years for the following (hereinafter "Product Claims"):

- Material Quality: Will maintain good surface condition. Will not corrode or rot or be affected by dampness.
- Structural Reliability: Will remain structurally rigid.
- Safety: Will remain non-conductive and non-flammable.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

This warranty shall be valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palram.com/us/product/ag-tuf-pvc-corrugated-sheets/ and is used only in a customary fashion.

This warranty does not cover any loss or damage from misuse, abuse, fire, vandalism, storms including hail, wind, lightning, natural disasters or other accidents or unusual stresses or weights or other conditions beyond the control of Palram Americas. This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Product Claims, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Product Claims for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund a part of the original purchase price paid by Owner equal to a prorated depreciation charge of 10% of original purchase price per remaining year under warranty term (based on 10 years).

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALRUF® 5-Year Limited Warranty

Definitions

"Palruf®" PVC panels (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the manufacturer) subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a personal residence, and applies only for the lifetime of the consumer owning the residence (the "Owner") at the time the Product is installed. This warranty is non-transferrable. Any transfer of the property ends the warranty period. This warranty is extended to any original purchases from an authorized retailer.

The panels are warranted for 5 years for the following (hereinafter "Product Claims"):

- Weatherability: Will maintain good surface condition. Will not corrode or rot or be affected by dampness. (Normal pigmentation change expected).
- Structural Reliability: Will remain structurally rigid.
- Safety: Will remain non-conductive and non-flammable.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

- The Product is used for residential purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at <https://www.palram.com/us/product/palruf-sun-n-rain-pvc-corrugated-sheets/> or by phone at 800.999.9459 and is used only in a customary fashion.

This warranty does not cover any loss or damage from misuse, abuse, fire, vandalism, storms including hail, wind, lightning, natural disasters or other accidents or unusual stresses or weights or other conditions beyond the control of Palram Americas.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of the Product Claim, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund a part of the original purchase price paid by Owner equal to a prorated depreciation charge of 20% of original purchase price per remaining year under warranty term (based on 5 years).

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



SUNTOP®

MANUFACTURER'S 10 (TEN) YEAR LIMITED WARRANTY

"SUNTOP®", Corrugated colored foamed Polycarbonate sheets (hereinafter "the Product") are hereby warranted by PALRAM Industries (1990) Ltd. (hereinafter "the Manufacturer"), subject to any other terms contained herein. This warranty is extended to any original purchases at retail from an authorized retailer.

SCOPE OF WARRANTY

COLOR

The Product shall not display a change from its original color by more than 5 units CIELAB- 1976 Lightness (L*) (hereinafter "decrease") as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D1003-77) for a period of 10 years from the commencement date as defined below. L* is measured with a spectrophotometer with illuminant D65/10° according to ASTM E-308.

BREAKAGE

The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 13mm (0.5") diameter, attaining a velocity of up to 20 m/sec (Loss of above capability shall be hereinafter referred to as "breakage") for a period of three (3) years from commencement date as defined below. Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) to be applied on a sample of the broken sheet. This warranty applies only if the sample will be broken in this test into separate pieces (shatter).

COMMENCEMENT DATE

The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

LIMITATIONS

This warranty is valid only for non-commercial and/or residential installation of the Products, and only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing.

The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION

If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price. In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product. The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price. The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product. The Manufacturer's liability does not include any costs of removal and installation of sheets.



SUNTOP® Manufacturer's Limited 10 Year Warranty (continued)

JURISDICTION

This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania which shall have the exclusive jurisdiction.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

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WARRANTY



PALGARD® 10 (Ten) Year Limited Warranty

Definitions

"PALGARD® Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 10 (Ten) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage"). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 10-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 15%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® sheet. The Yellowness Index (YI) of PALGARD® sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a five-year period from the date of sale, and shall be less than 10 during a ten-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a five-year period from the date of sale nor by more than 7% during a ten-year period from the date of sale when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within ten (10) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.



WARRANTY (cont.)

This limited warranty must be completed by the dealer at the time of sale.

Project Name: Oregon State Hospital 2013 Phase

Distributor Name: Multicraft

Glazier: Dallas Glass

Distributor Purchase Order Number _____

Cleaning Procedures & Cleaning Agents

The proprietary UV and Abrasion resistant surface coating on PALGARD® significantly improves long-term performance. Periodic cleaning using proper procedures and compatible cleaners is recommended to prolong service life. For general cleaning, it is recommended that the following instructions and cleaning agents be used.

Procedures:

1. Wash with a mild solution of soap or detergent and lukewarm water.
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime and rinse well with clean water.
3. To prevent water spotting, thoroughly dry with chamois or cellulose sponge.
4. Avoid the use of abrasive cleaners, squeegees and/or other cleaning implements that may mar or gouge the coating.

Agents: Cleaning agents which have been found to be compatible with PALGARD® sheet under laboratory conditions

- Aqueous Solutions of Soaps and Detergents
- Formula 409®
- Top Job®
- Joy®
- Palmolive Liquid®
- Windex D with Ammonia D® with a secondary rinse.

Organic Solvents (*Note: All residual organic solvents should be removed*)

- Hexcel F.O 554 (Butyl Cellosolve)
- Kerosene (Neleco-Placer)
- Naphtha VM&P (Turco 5042)

Alcohols, Methanol, and Isopropyl Alcohol

Formula 409 is a registered trademark of Clorox Company

Top Job and Joy are registered trademarks of Proctor & Gamble

Palmolive is a registered trademark of Colgate Palmolive

Windex D is a registered trademark of Drackett Products Company

Graffiti Removal:

A. Butyl cellosolve (for removal of paints, marking pen inks, lipstick, etc). The use of masking tape, adhesive tape or lint removal tools works well for lifting off old weathered paints.

B. To remove labels, stickers, etc., the use of kerosene or VM&P naphtha are generally effective. If the solvent will not penetrate sticker material, apply heat (hair dryer) to soften the adhesive and promote removal.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated, therefore, these results should be used as a guide only and it is recommended that the Products be tested under actual end-use conditions by the user.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.



SUNTUF®

Manufacturer's Limited Warranty

1. SCOPE OF WARRANTY

- A. It is hereby warranted by Palram Americas (hereinafter "the Manufacturer", subject to any other terms contained herein, that for a period of ten (10) years from the commencement date, as defined below, SUNTUF®, (hereinafter "the Product") shall not lose more than 10% of its light-transmitting capability, as a direct and exclusive result of the impact of solar radiation (as measured pursuant to the procedures specified in ASTM D1003-77). (Loss of above capability, in excess of 10% shall be hereinafter referred to as a "decrease").
- B. It is hereby warranted by the Manufacturer, that for a period of ten (10) years from the commencement date, as hereunder defined, the Product shall not break as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity (hereinafter referred to as "breakage").

2. COMMENCEMENT DATE

The commencement date shall be the date of the Product manufacture or - if such date does not appear on the Product - the date the Product was purchased from the Manufacturer.

3. LIMITATIONS

This warranty shall be valid only if:

- A. The Product is installed, stored, and maintained in accordance with Manufacturer's written instructions, and/or is not used in any non-customary fashion. Such instructions include:
- placing the correct side of the sheet facing outward;
 - maintaining proper purlin distance;
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials;
 - using only EPDM washers, never P.V.C. washers when fastening sheets;
 - spacing screws properly and without overtightening;
 - maintaining proper roof pitch;
 - cutting, drilling and fastening, according to the instruction and diagrams in Manufacturer's brochure;
 - curving according to Manufacturer recommendations to proper distance and curve radius;
 - installation of the Product using the "SUNTUF System" as outlined on page B-8;
- B. The Product is not thermoformed and not otherwise adversely affected by connection, fastening or sealing;
- C. Where decrease is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, natural disasters, improper storage or installation (including, but not omitted to negligently transporting or installing the Product). Further, this warranty does not apply to a decrease caused by the accumulation of dirt, lack of proper maintenance, scratches, chemicals, paint or any other similar factor.

4. CLAIMS

In case of a claim of Product failure, the Manufacturer must be notified by the end user within 30 (thirty) working days. Moreover, the Manufacturer reserves the right to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection shall be conducted by the Manufacturer's technical personnel or the Manufacturer's designated representatives. In addition, the Manufacturer reserves the right to investigate independently the circumstances of such failure, including checks with the local meteorological survey and others. The claimant shall provide the Manufacturer immediately, upon request, with any samples of the Product which the Manufacturer shall demand.



SUNTUF® Manufacturer's Limited Warranty (continued)

5. COMPENSATION

- A. In the event Manufacturer is duly notified of decrease within 5 (five) years of the commencement date, and a claim for such decrease is properly made and approved, Manufacturer will provide free substitute Product.
- B. In the event Manufacturer is duly notified of decrease after more than 5 (five) years from the commencement date, and claim for such decrease is properly made and approved, prior to the expiration of 10 (ten) years from the commencement date, Manufacturer will provide substitute Product CIF U.S.A. port. The replacement price to be paid by the Purchaser will be calculated by multiplying 1/120th of the then effective price of the Product by the number of months which have passed from the commencement date until the time of the claim.
- C. In the case of wind Product breakage, Manufacturer will supply replacement sheets at a fraction of the current market value of the sheets. The replacement price to be paid by the Purchaser will also be calculated as follows: 1/120th of the then effective price of the Product multiplied by the number of months which have passed from the commencement date until the time of damage.
- D. In all cases, the Manufacturer shall have an option to pay the value of the claim instead of providing substitute Product.

THE REMEDIES SET FORTH IN THIS WARRANTY CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER AND, SAVE AS SET FORTH HEREIN, MANUFACTURER SHALL BE UNDER NO LIABILITY WITH RESPECT TO THE PRODUCT, INCLUDING, BUT NOT LIMITED, TO ANY COST AND/OR EXPENSE EXCEEDING ITS LIMITED OBLIGATIONS SET FORTH HEREIN. THE WARRANTIES SET FORTH HEREIN ARE EXPRESSLY IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER STATUTORY OF OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS.

6. JURISDICTION

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania, U.S.A. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, U.S.A., which shall have the exclusive jurisdiction in any such claim or dispute.

7. LIABILITY

PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

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WARRANTY



SUNLITE® Manufacturer's 10-Year Limited Warranty

"SUNLITE®" Multiwall Polycarbonate sheets (hereinafter "the Product") are hereby warranted by Palram Americas (hereinafter "the Manufacturer"), subject to any other terms contained herein.

1. SCOPE OF WARRANTY

1.A. Light Transmission (Refers only to transparent Products)

The Product shall not lose more than 8.5% of its light-transmitting capability (hereinafter "decrease") for a period of 10 years from the commencement date as defined below as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D1003-77).

1.B. Impact and hail resistance

The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of impact of hail, measuring up to 20mm diameter, attaining a velocity of up to 20 m/sec (Loss of above capability shall be hereinafter referred to a "breakage"). Excessive loss of impact strength will be determined by test according to ISO 6603/1-2000 and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be broken in this test into separate pieces (shatter).

2. COMMENCEMENT DATE

The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

3. LIMITATIONS

This warranty shall be valid only:

3.A. If the Product is installed, stored, and maintained in accordance with Manufacturer's written instructions, and/or in not used in any non-customary fashion;

- Placing the correct side (or the UV protected side if mentioned) of the sheet facing outward as indicated on the masking;
- Maintaining proper support distances;
- Avoiding contact with chemicals, paints, cleaning agents or other incompatible materials;
- Using only compatible EPDM washers when fastening the sheets. The use of PVC or any other incompatible material washers is absolutely forbidden.
- Spacing screws properly and avoid over-tightening, as set forth in the instructions;
- Maintaining roof pitch (or slope) as set forth in the instructions;
- Cutting, drilling and fastening, according to the instructions and diagrams found in the instructions;
- Curving the sheets, if the need arise, according to Manufacturer's recommendations to proper distance and curve radius, and

3.B. If the Product is not adversely affected by improper connecting, fastening or sealing, or

3.C. Where decrease or breakage is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, natural disasters, improper storage or installation (including, but not limited to, storage or installation with non-protected side exposed to the sun), and negligence (including, but not limited to, negligently transporting and/or installing the Product). Further, this warranty shall not apply to a decrease or breakage caused by accumulation of dirt, lack of proper maintenance, scratches, and damages derived from contacts with abrasive elements or sharp objects, chemicals, paints, or any other similar or incompatible factors or materials.

4. CLAIMS AND NOTIFICATION

A warranty claim will be honored:

4.A. If the Manufacturer is notified of such claim within 30 days of the decrease or breakage, and provided with written proof of purchase and this warranty; and

4.B. The Manufacturer is allowed to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way. Such inspection, if so requested by the Manufacturer, is a condition for the validity of a claim, and shall be conducted by the Manufacturer's designated personnel or representative. In addition, the Manufacturer reserves the right to investigate independently the circumstances of such decrease or breakage, including checks with local Weather Bureau and others.



SUNLITE® Manufacturer's 10-Year Limited Warranty (continued)

5. COMPENSATION

5.A. In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price.

5.B. In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease is properly made and approved, the Manufacturer will provide substitute Product CIP price. The replacement price to be paid by the Purchaser will be 10% of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from the commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

6. Jurisdiction

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania. Any claim or dispute relating to the Product and/or this warranty shall be exclusively brought before the appropriate court in Pennsylvania, which shall have the exclusive jurisdiction in any such claim or dispute.

THE REMEDIES SET FORTH IN THIS WARRANTY CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE PURCHASER AND SAVE AS SET FORTH HEREIN, THE MANUFACTURER SHALL BE UNDER NO LIABILITY WITH RESPECT TO THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY COST AND/OR EXPENSE EXCEEDING ITS LIMITED OBLIGATIONS SET FORTH HEREIN. THE WARRANTIES SET FORTH HEREIN, ARE EXPRESSLY IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER STATUTORY OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES. IF, FOR ANY REASON, PART OF THIS LIMITED WARRANTY WILL BE DECLARED BY A COMPETENT COURT AS NULL OR VOID, THIS SHALL HAVE NO EFFECT ON THE VALIDITY OF THE REST OF THIS WARRANTY, THAT SHALL CONTINUE TO BE VALID AND IN FORCE.

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SUNLITE®

Manufacturer's 15-Year Limited Warranty

Customer: Project Address:
PALRAM Invoice #: Address Line 2:
Product Details: Order #:

SUNLITE 8mm White Opal Multiwall Polycarbonate sheets (hereinafter "the Product") are hereby warranted by Palram Americas (hereinafter "the Manufacturer"), subject to any other terms contained herein. This warranty is given for the purpose of the specific project only as defined above.

1. SCOPE OF WARRANTY

1.A. Light Transmission – 15 years warranty

The Product shall not lose more than 10% of its light transmitting capacity for a period of 15 years from the commencement date, as defined below, as a direct result from the impact of solar radiation on the Product side that faces solar radiation (as measured to the procedures in ASTM D-1003 77).

1.B. Hail Breakage – 10 years warranty

The Product, shall not break as a direct and exclusive result of the impact of hail for a period of 10 years from the commencement date. Breakage by hail within the meaning of this Warranty is defined as at least 5 holes at different points in the surface of the Product, produced by 10 shots during the hail simulation test as follow: Pellets of 6.6 polyamide with a diameter of 20 mm (weight approx. 4.5 g) are shot against the weathered surface at a speed of 21 m/s, corresponding to a kinetic energy of 1 joule, at room temperature.

1.C. Mechanical Properties - 10 years warranty

The Product shall not display a change in the following properties, for a period of 10 years from the commencement date, as specified:

1. Modulus of elasticity of at least 2100 N/mm² according to ISO 527-2
2. Tensile strength of at least 50 N/mm² according to ISO 527-2

2. COMMENCEMENT DATE

The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the PRODUCT was purchased from the Manufacturer.

3. LIMITATIONS

This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions. No warranty will be available for sheets that have been scratched, abraded, cracked or exposed to corrosive materials or environments.

4. CLAIMS AND NOTIFICATION

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease of light transmission or breakage or changes in the mechanical properties of the Product as aforementioned, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.



SUNLITE® Manufacturer's 15-Year Limited Warranty (continued)

5. COMPENSATION

If a claim under this Limited Warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion, refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease of light transmission or breakage or changes in the mechanical properties within 3 (Three) years as of the commencement date, and a claim upon such decrease of light transmission or breakage or changes in the mechanical properties is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price. In the event the Manufacturer is duly notified of decrease of light transmission or breakage or changes in the mechanical properties after more than 3 (Three) years as from the commencement date, and claim upon such decrease of light transmission or breakage or changes in the mechanical properties is properly made and approved, the Manufacturer will provide substitute Product. The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price. The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product. This Manufacturer's warranty does not cover any costs of removal and installation of sheets or any other direct or indirect loss(es) which may result from the failure of the Product.

6. JURISDICTION

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania. Any claim or dispute relating to the Product and/or this warranty shall be exclusively brought before the appropriate court in Pennsylvania, which shall have the exclusive jurisdiction in any such claim or dispute.

THE REMEDIES SET FORTH IN THIS WARRANTY CONSTITUTE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE PURCHASER AND SAVE AS SET FORTH HEREIN, THE MANUFACTURER SHALL BE UNDER NO LIABILITY WITH RESPECT TO THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY COST AND/OR EXPENSE EXCEEDING ITS LIMITED OBLIGATIONS SET FORTH HEREIN. THE WARRANTIES SET FORTH HEREIN, ARE EXPRESSLY IN LIEU OF OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER STATUTORY OR OTHERWISE, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES. IF, FOR ANY REASON, PART OF THIS LIMITED WARRANTY WILL BE DECLARED BY A COMPETENT COURT AS NULL OR VOID, THIS SHALL HAVE NO EFFECT ON THE VALIDITY OF THE REST OF THIS WARRANTY, THAT SHALL CONTINUE TO BE VALID AND IN FORCE.

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WARRANTY



PALRUF® Industrial Supplier's 10 years Limited Warranty

Customer: Project Address:
PALRAM Invoice #: Pallet #:
Product Details: Order #:

Definition

"PALRUF® Industrial Clear and Opaque Corrugated PVC sheets (hereinafter "the Product") are hereby warranted by PALRAM Americas Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein:

Scope of Warranty

Color

The Product shall not display a change in yellowness of more than 10 units delta (hereinafter "Decrease") for a period of 10 years from the Commencement Date as a direct and exclusive result of the impact of solar radiation (as measure pursuant to the procedures specified in ASTM E-313-05).

Breakage

The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 13mm (0.5") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "Breakage"). Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

Commencement Date

The "Commencement Date" shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

Limitations

This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

Claims and Notifications

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of Decrease or Breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of Decrease or Breakage within 3 (Three) year as of Commencement Date, and a claim upon such Decrease or Breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price.

(CONTINUED)



PALRUF® Industrial Supplier's 10 years Limited Warranty (continued)

In the event the Manufacturer is duly notified of Decrease or Breakage after more than 3 (Three) years as of Commencement Date, and claim upon such Decrease or Breakage is properly made and approved, the Manufacturer will provide substitute Product. The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from Commencement Date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

The Manufacturer's liability does not include any costs of removal and installation of sheets.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA .which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED BY OPERATION OF LAW OR OTHERWISE, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. ANY OTHER CLAIMS FOR DAMAGE OR LOSS EITHER DIRECT, INDERECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THIS WARRANTY.

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WARRANTY



PALGARD TG

Manufacturer's 7 (Seven) Year Limited Warranty

To complete your warranty registration, this form is required to be completed and submitted to Palram Americas by dealer at time of sale.

Customer Name: _____ Date of Sale: _____

Distributor Name: _____ Distributor PO #: _____

DEFINITIONS

"PALGARD® TG Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter the "Product") are hereby warranted for breakage by PALRAM Americas, Inc. (herein after the "Manufacturer"), for a period of 7 (Seven) years from Commencement Date subject to the definitions, terms and conditions contained herein.

SCOPE OF WARRANTY

Installation --- This warranty applies only when the Product is used in flat vertical transportation glazing.

Breakage - The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering. (For the purpose of this warranty only excessive loss of impact strength as such term defines according to ISO 6603/1-1985(E) and/or ASTM D5628-95 Method F, shall be defined as "breakage") This warranty only applies if the sample exhibits brittle failure into separate pieces (shatter).

The Product is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

COMMENCEMENT DATE

The commencement date shall be the date of the Product's manufacture or--if such date does not appear on the Product--the date upon which the Product was purchased.

LIMITATIONS

This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

CLAIMS AND NOTIFICATIONS

Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION

If a claim under this warranty is properly notified and approved by Manufacturer, then the Purchaser will receive a free replacement Product. If a replacement Product cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price

This warranty does not cover any costs and expenses of removal and installation of Product or any other direct or indirect loss(es) which may result from the Product failure.

JURISDICTION

This warranty shall be governed by and shall be construed according to the law s of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. which shall have the exclusive jurisdiction in any such claim or dispute.

CARE AND MAINTENANCE

The polycarbonate care and maintenance document can be found on the Palram Americas website at: www.palramamericas.com/PalgardTG.

THIS WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

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WARRANTY



ThermaGlas® 15 Multi-Wall Polycarbonate Glazing Panels Manufacturer's 15 (Fifteen) Year Limited Warranty

Definitions

"ThermaGlas® 15 - multi-wall transparent Polycarbonate sheets (hereinafter "the Product") are hereby warranted by Palram Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein.

Scope of Warranty

Light Transmission — The Product shall not lose more than 4 % of its light-transmitting capability for a period of 15 years from the Commencement Date, as defined below, as a direct and exclusive result of solar radiation impact. Loss of light transmission will be determined by subjecting a cleaned sheet sample to the Light Transmission Test ASTM D-1003-13.

Color — The Product shall not display a change in yellowness of more than 4 units delta for a period of 15 years from the Commencement Date as a direct and exclusive result of the impact of solar radiation. Yellowness will be determined by taking a cleaned sheet sample and subjecting it to Yellowness Index test ASTM D1925-70(1988).

Loss of Light Transmission or change of Color as defined above shall be hereinafter referred to as "Decrease."

Breakage — The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 20mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "Breakage"), for a period of 15 (Fifteen) years from Commencement Date.

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

Condensation Control — The Product shall retain its anti-condensate quality over the surface for a period of 10 (ten) years from Commencement Date.

Commencement Date — The Commencement Date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of Decrease or Breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product - or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule;

| Period After Purchasing | Replacement Product or Part(s) | |
|---|--|------|
| From date of purchase up to end of 8th year | Free of charge | 100% |
| End of 8th year up to end of 9th year | Purchaser will pay 50% of the purchase price | 50% |
| End of 9th year up to end of 10th year | Purchaser will pay 60% of the purchase price | 40% |
| End of 10th year up to end of 11th year | Purchaser will pay 70% of the purchase price | 30% |
| End of 11th year up to end of 12th year | Purchaser will pay 75% of the purchase price | 25% |
| End of 12th year up to end of 13th year | Purchaser will pay 80% of the purchase price | 20% |
| End of 13th year up to end of 14th year | Purchaser will pay 90% of the purchase price | 10% |
| End of 14th year up to end of 15th year | Purchaser will pay 95% of the purchase price | 5% |

The Manufacturer's liability does not include any costs of removal and installation of sheets.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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REVISED 05.01.2015 CBR



WARRANTY (cont.)



WARRANTY



SUNTUF®

Limited Lifetime Residential Warranty / 10 Year Hail Warranty

Definitions

"Suntuf" Corrugated Polycarbonate sheets (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a personal residence, and applies only for the lifetime of the consumer owning the residence (the "Owner") at the time the Product is installed. This warranty is non-transferrable. Any transfer of the property ends the warranty period.

Light Transmission Warranty

The Product shall not lose more than 8.5% of its light transmitting capacity for a period of ten (10) years from the Commencement Date and no more than 1% per year thereafter (the "Permitted Decrease") as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmitting capacity vs. a cleaned sample taken from the claim site.

Breakage Warranty

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity, for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage warranty applies only if the sample is tested and broken such that water is permitted to leak through the sheet.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

- The Product is used for residential purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palramamericas.com/Products/Corrugated-Sheets/SUNTUF/ or by phone at 800.999.4959 and is used only in a customary fashion.

Except for the Manufacturer's Breakage Warranty, the Product is not warranted against Decrease or Breakage due to natural disasters.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Decrease or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Decrease for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below and on the next page. Replacement Product is warranted only for the balance of the warranty on the original Product.

Refund Tables

Loss of Light Transmission

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease allowed during that time under the Light Transmission Warranty (i.e., 8.5% for first 10 years, and an additional 1% per year afterwards), and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 95% |
| End of 5th year | 90% |
| End of 6th year | 85% |
| End of 7th year | 80% |
| End of 8th year | 75% |
| End of 9th year | 70% |
| End of 10th year | 65% |
| End of 11th year | 60% |
| End of 12th year | 55% |
| End of 13th year | 50% |
| End of 14th year | 45% |
| End of 15th year | 40% |
| End of 16th year | 35% |
| End of 17th year | 30% |
| End of 18th year | 25% |
| End of 19th year | 20% |
| End of 20th year | 15% |
| After 20 years | Subtract 1% every year of service after 20 years; minimum of 5% is reached after 30 years. |



SUNTUF®

Limited Lifetime Residential Warranty / 10 Year Hail Warranty

Refund Tables (continued)

Breakage

If the Product fails to meet the Breakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the fifth year the Product has lost 10% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 85% of the original cost of the Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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Dynaglas® Limited Warranties

Light Transmission - Hail Breakage - Condensation Control

“Dynaglas®” Corrugated Polycarbonate sheets (hereinafter the “Product”) are hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Light Transmission Warranty

Manufacturer warrants that the Product shall not lose more than 10% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the “Permitted Decrease”) as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as “Decrease”). Decrease is measured by comparing the Product’s original light transmitting capacity vs. a cleaned sample taken from the claim site. Except for this warranty, the Product is not warranted against decrease in light transmission due to natural disasters or any other cause.

Remedies

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease (i.e., 10% for 10 years), the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to

provide 100% replacement Product or refund 50% of the original cost of the Product.

Breakage Warranty

Manufacturer warrants that the Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/second (44 mph) in velocity, for a period of five (5) years from the Commencement Date. Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1 1985(E) and/or ASTM D 5628 95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage Warranty applies only if the sample is tested and broken such that water can leak through the sheet. Except for this warranty, the Product is not warranted against breakage due to natural disasters or any other sort of impact.

Remedies

If the Product fails to meet the Breakage Warranty, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the breakage is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 1st year | 100% |
| End of 2nd year | 80% |
| End of 3rd year | 60% |
| End of 4th year | 40% |
| End of 5th year | 20% |
| After 5th year | 0% |

Condensation Control Warranty

The Manufacturer warrants for a period of Ten (10) years from the Commencement Date, the wetting angle for droplets of water condensing on the interior-facing surface of the Product shall not exceed forty-five degrees (45°). Failure to maintain the foregoing degree of condensation control shall be considered a “Condensation Control Failure”.

The Condensation Warranty shall not apply where the



Dynaglas® Limited Warranties

Condensation Control Failure is caused by:

- Mechanical erosion of the inner surface of the Product, except for the normal erosion by condensation water flow
- Condensate drip at an attachment of the Product to any structural member not designed to collect and/or remove condensation from the panel.
- Condensate drip from clogged or non-functioning drainage and collection systems.
- The inner surface of the Product being affected by unapproved chemicals or cleaning procedures used inside or outside of the greenhouse.

Test procedures

Condensation control will be determined by testing conducted by the Manufacturer according to ASTM D 5725-09.

Remedies

If a claim is covered under the Condensation Control Warranty, the Manufacturer will at the Manufacturer's discretion (i) provide the Owner with a field treatment to the Product, which will bring its performance into compliance with the Condensation Warranty (ii) supply replacement Product or (iii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the Condensation Control Warranty on the original Product. If the Manufacturer elects to make a refund rather than provide a field treatment or replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Condensation Control Failure was reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product can no longer maintain condensation water droplets with less than a forty-five degree (45°) wetting angle, that loss is not in compliance with the terms of this Warranty. The Manufacturer would elect either to provide 100% replacement Product, provide the Owner with a field treatment to the Product, which will bring its performance into accordance with

the Condensation Control Warranty, or refund 55% of the original cost of the Product.

General Provisions Applicable to All Warranties

Who Can Enforce Warranties

These warranties apply only to the original owner (the "Owner") at the time the Product is installed. "Owner" shall also mean a lessee or sub-lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation. These warranties only apply to Product sold and used in the United States and Canada and are limited warranties.

Commencement Date

The Commencement Date of the warranties will be the date Product is first sold by Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

The warranties are valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is used only in a customary fashion, and is not subjected to abuse, misuse, neglect, improper maintenance, or mishandling.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, Manufacturer's Product Technical and Installation Guides (the "Technical Guides") (available on-line at www.palramamericas.com/dynaglas or replacement web pages) and any Technical Bulletins issued by Manufacturer in regard to the Product. These requirements include:
 - Installing the Product with its UV protected side outwards\ upwards and the condensation control side inwards/ downwards.
 - Avoiding contact with chemicals, paints, adhesives, non-approved cleansing agents or other incompatible materials.
 - Using structural support systems for condensate collection.
 - Using only Neoprene or EPDM washers, never P.V.C. washers, when fastening panels.
 - Using fastener spacing according to the Manufacturer's recommendations.
 - Maintaining a proper roof slope according to required slope.
 - Maintaining proper roof purlin distance and cutting, drilling and fastening.
 - Curving according to the Manufacturer's recommendations for purlin distance and curve radius.

Removal and Installation Costs

These warranties do not cover any costs or expenses of removal or installation of the Product, taxes or shipping costs which may result from the Product failure.



Dynaglas® Limited Warranties

Warranty for Replacement Product

Replacement Product is warranted only for the balance of the applicable warranty on the original Product.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after the occurrence of the failure or noncompliance, enclosing the original sales receipt or other proof of purchase, along with this warranty. Owner may make only one claim under any of these warranties for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Jurisdiction for Disputes

These warranties shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. The convention on the International Sale of Goods shall not apply. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. Owner agrees not to assert any claim that such venue is inconvenient.

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND

AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

PALRAM AMERICAS

Arcadia West Industrial Park • 9735 Commerce Circle • Kutztown, PA 19530
(800) 999-9459 • palram.com/us



WARRANTY



Gaines County CCC

PALGARD® 7 (Seven) Year Limited Warranty

Definitions

"PALGARD® Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 7 (Seven) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage"). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 7-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 15%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® sheet. The Yellowness Index (YI) of PALGARD® sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a five-year period from the date of sale, and shall be less than 10 during a seven-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a five-year period from the date of sale nor by more than 7% during a seven-year period from the date of sale when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within seven (7) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.



WARRANTY (cont.)

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Distributor Name: _____

Date of Sale: _____

Distributor Purchase Order Number _____

Cleaning Procedures & Cleaning Agents

The proprietary UV and Abrasion resistant surface coating on PALGARD® significantly improves long-term performance. Periodic cleaning using proper procedures and compatible cleaners is recommended to prolong service life. For general cleaning, it is recommended that the following instructions and cleaning agents be used.

Procedures:

1. Wash with a mild solution of soap or detergent and lukewarm water.
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime and rinse well with clean water.
3. To prevent water spotting, thoroughly dry with chamois or cellulose sponge.
4. Avoid the use of abrasive cleaners, squeegees and/or other cleaning implements that may mar or gouge the coating.

Agents: Cleaning agents which have been found to be compatible with PALGARD® sheet under laboratory conditions

- Aqueous Solutions of Soaps and Detergents
- Formula 409®
- Top Job®
- Joy®
- Palmolive Liquid®
- Windex D with Ammonia D® with a secondary rinse.

Organic Solvents (Note: All residual organic solvents should be removed)

- Hexcel F.O 554 (Butyl Cellosolve)
- Kerosene (Neleco-Placer)
- Naphtha VM&P (Turco 5042)

Alcohols, Methanol, and Isopropyl Alcohol

Formula 409 is a registered trademark of Clorox Company

Top Job and Joy are registered trademarks of Proctor & Gamble

Palmolive is a registered trademark of Colgate Palmolive

Windex D is a registered trademark of Drackett Products Company

Graffiti Removal:

A. Butyl cellosolve (for removal of paints, marking pen inks, lipstick, etc). The use of masking tape, adhesive tape or lint removal tools works well for lifting off old weathered paints.

B. To remove labels, stickers, etc., the use of kerosene or VM&P naphtha are generally effective. If the solvent will not penetrate sticker material, apply heat (hair dryer) to soften the adhesive and promote removal.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated, therefore, these results should be used as a guide only and it is recommended that the Products be tested under actual end-use conditions by the user.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.



WARRANTY



PALSUN® SG Polycarbonate Sheet UV Protected Series of Products

(See separate warranties for Palsun Basic Series and Palsun Specialty Series of Polycarbonate Sheets)

Manufacturer's 10 (Ten) Year Limited Warranty

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: _____

Date of Sale: _____

Distributor Name: _____

Distributor

PO Number: _____

DEFINITION

"PALSUN® SG" of Solid flat Polycarbonate sheets (hereinafter "the Product") are hereby warranted by PALRAM Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein:

SCOPE OF WARRANTY

Light Transmission — The Product shall not lose more than 6 % of its light-transmitting capability (hereinafter "decrease") for a period of 10 years from the commencement date, as defined below, as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D-1003-77).

Color — The Product shall not display a change in yellowness of more than 10 units delta (hereinafter "decrease") for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation (as measure pursuant to the procedures specified in ASTM D1925-77).

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage").

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

NOTES — In the case of TF (Thermo-Forming) application this warranty shall apply only if using special PALSUN UV series polycarbonate with higher UV protection layer thickness.

COMMENCEMENT DATE — The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

LIMITATIONS — This warranty shall be valid only If the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS — Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option,

refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product subject to the conditions detailed here under:

The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

In addition, Palram will pay for reasonable documented labor parts (An example of parts would be vinyl or paint) & freight charges in connection with the removal and reinstallation of Nonconforming Product so long as Palram receives notice of the warranty claim within two (2) years after the Nonconforming Product was originally purchased from the dealer.

All other charges must be paid by the owner.

JURISDICTION — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. Which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

DISCLAIMER — THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

PALRAM AMERICAS

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(800) 999-9459 • palram.com/us

Palsun UV Series Warranty Rev. 08.10.2015 CBR



WARRANTY



PALSUN® SG Polycarbonate Sheet UV Protected Series of Products

(See separate warranties for Palsun Basic Series and Palsun Specialty Series of Polycarbonate Sheets)

Manufacturer's 10 (Ten) Year Limited Warranty

This limited warranty must be completed by the dealer at the time of sale.

Customer Name: Circle - K, Blair Sign

Date of Sale: _____

Project Name: Circle K Rebranding Project "Skyfall"

Distributor _____

PO Number: _____

DEFINITION

"PALSUN® SG" of Solid flat Polycarbonate sheets (hereinafter "the Product") are hereby warranted by PALRAM Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein:

SCOPE OF WARRANTY

Light Transmission — The Product shall not lose more than 6 % of its light-transmitting capability (hereinafter "decrease") for a period of 10 years from the commencement date, as defined below, as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D-1003-77).

Color — The Product shall not display a change in yellowness of more than 10 units delta (hereinafter "decrease") for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation (as measure pursuant to the procedures specified in ASTM D1925-77).

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage").

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

COMMENCEMENT DATE — The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

LIMITATIONS — This warranty shall be valid only If the Product is handled, stored, cleaned, installed, fabricated and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS — Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option,

refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product subject to the conditions detailed here under:

The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

In addition, Palram will pay for reasonable documented labor, parts (An example of parts would be vinyl or paint) & freight charges in connection with the removal and reinstallation of Nonconforming Product so long as Palram receives notice of the warranty claim within two (2) years after the Nonconforming Product was originally purchased from the dealer. All other charges must be paid by the owner.

JURISDICTION — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. Which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

DISCLAIMER — THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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Palsun UV Series Warranty Rev. 08.10.2015 CBR



WARRANTY



SUNSKY® 10 Year Light Transmission / Hail Limited Commercial Warranty

Definitions

"SUNSKY®" Corrugated Polycarbonate sheets (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a commercial structure, and applies only to the original owner (the "Owner") at the time the Product is installed. In this warranty "Owner" shall also mean a lessee or sublessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Light Transmission Warranty

The Product shall not lose more than 10% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the "Permitted Decrease") as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmitting capacity vs. a cleaned sample taken from the claim site.

Breakage Warranty

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity, for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage warranty applies only if the sample is tested and broken such that water is permitted to leak through the sheet.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

This warranty shall be valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palramamericas.com/Products/Corrugated-Sheets/SUNSKY/, and is used only in a customary fashion.

Except for the Manufacturer's Breakage Warranty, the Product is not warranted against Decrease or Breakage due to natural disasters.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Decrease or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Decrease for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the warranty on the original Product.

Refund Tables

Loss of Light Transmission

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease allowed during that time under the Light Transmission Warranty (i.e., 10% for 10 years), and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |
| After 10th year | 0% |

Breakage

If the Product fails to meet the Breakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |



SUNSKY®

10 Year Light Transmission / Hail Limited Commercial

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



ThermaGlas™ Plus Limited Warranties Light Transmission - Hail Breakage - Condensation Control

“ThermaGlas™ Plus Multiwall transparent or translucent Polycarbonate sheets (hereinafter the “Product”) are hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Light Transmission and Color Warranty

Manufacturer warrants that the Product shall not lose more than 10% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the “Permitted Decrease”) as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as “Decrease”). Decrease is measured by comparing the Product’s original light transmitting capacity vs. a cleaned sample taken from the claim site. Except for this warranty, the Product is not warranted against decrease in light transmission due to natural disasters or any other cause.

Color

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a “Color Change”) of more than 10 units delta in the case of transparent clear Product or 15 units delta in the case of White Opal or Diffuser Products (hereinafter, the “Permitted Color Change”) for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation.

Remedies

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease (i.e., 10% for 10 years) and/or the Product displays a Color Change of more than the Permitted Color Change, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the excessive Decrease or Color Change is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 55% of the original cost of the Product.

Breakage Warranty

Manufacturer warrants that the Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/second in velocity, for a period of ten (10 years from the Commencement Date. Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1 1985(E) and/or ASTM D 5628 95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage Warranty applies only if the sample is tested and broken such that water can leak through the sheet. Except for this warranty, the Product is not warranted against breakage due to natural disasters or any other sort of impact.

Remedies

If the Product fails to meet the Breakage Warranty, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the breakage is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Condensation Control Warranty

The Manufacturer warrants for a period of Ten (10) years from the Commencement Date, the wetting angle for droplets of water condensing on the interior-facing surface of the Product shall not exceed forty-five degrees (45°). Failure to maintain the foregoing degree of condensation control shall be considered a “Condensation Control Failure”. The Condensation Warranty shall not apply where the Condensation Control Failure is caused by:

- Mechanical erosion of the inner surface of the Product, except for the normal erosion by condensation water flow.
- Condensate drip at an attachment of the Product to any structural member not designed to collect and/or remove condensation from the panel.
- Condensate drip from clogged or non-functioning drainage and collection systems.
- The inner surface of the Product being affected by unapproved chemicals or cleaning procedures used inside or outside of the greenhouse.



ThermaGlas™ Plus Limited Warranties

Light Transmission - Hail Breakage - Condensation Control

Test Procedures

Condensation control will be determined by testing conducted by the Manufacturer according to ASTM D 5725-09.

Remedies

If a claim is covered under the Condensation Control Warranty, the Manufacturer will at the Manufacturer's discretion (i) provide the Owner with a field treatment to the Product, which will bring its performance into compliance with the Condensation Warranty (ii) supply replacement Product or (iii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the Condensation Control Warranty on the original Product. If the Manufacturer elects to make a refund rather than provide a field treatment or replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Condensation Control Failure was reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product can no longer maintain condensation water droplets with less than a forty-five degree (45°) wetting angle, that loss is not in compliance with the terms of this Warranty. The Manufacturer would elect either to provide 100% replacement Product, provide the Owner with a field treatment to the Product, which will bring its performance into accordance with the Condensation Control Warranty, or refund 55% of the original cost of the Product.

General Provisions Applicable to All Warranties

Who Can Enforce Warranties

These warranties apply only to the original owner (the "Owner") at the time the Product is installed. "Owner" shall also mean a lessee or sub-lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation. These warranties only apply to Product sold and used in the United States and Canada and are limited warranties.

Commencement Date

The Commencement Date of the warranties will be the date Product is first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

The warranties are valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is used only in a customary fashion, and is not subjected to abuse, misuse, neglect, improper maintenance, or mishandling.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, Manufacturer's Product Technical and Installation Guides (the "Technical Guides") (available on-line at www.palramamericas.com/Thermaglas or replacement web pages) and any Technical Bulletins issued by Manufacturer in regard to the Product. These requirements include:
 - Installing the Product with its UV protected side outwards\ upwards and the condensation control side inwards/downwards.
 - Avoiding contact with chemicals, paints, adhesives, non-approved cleansing agents or other incompatible materials.
 - Using only Neoprene or EPDM washers, never P.V.C. washers, when fastening panels.
 - Using fastener spacing according to the Manufacturer's recommendations.
 - Maintaining a proper roof slope according to required slope.
 - Maintaining proper roof purlin distance and cutting, drilling and fastening.
 - Curving according to the Manufacturer's recommendations for purlin distance and curve radius.

Removal and Installation Costs

These warranties do not cover any costs or expenses of removal or installation of the Product, taxes or shipping costs which may result from the Product failure.

Warranty for Replacement Product

Replacement Product is warranted only for the balance of the applicable warranty on the original Product.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after the occurrence of the failure or noncompliance, enclosing the original sales receipt or other proof of purchase, along with this warranty. Owner may make only one claim under any of these warranties for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Jurisdiction for Disputes

These warranties shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. The convention on the International Sale of Goods shall not apply. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. Owner agrees not to assert any claim that such venue is inconvenient.



ThermaGlas™ Plus Limited Warranties

Light Transmission - Hail Breakage - Condensation Control

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS

ARE SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



ThermaGlas™ SLT Limited Warranties Light Transmission - Hail Breakage

“ThermaGlas™ SLT Multiwall Polycarbonate sheets (hereinafter the “Product”) are hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Light Transmission and Color Warranty

Manufacturer warrants that the Product shall not lose more than 10% of its light transmitting capacity for a period of twelve (12) years from the Commencement Date (the “Permitted Decrease”) as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as “Decrease”). Decrease is measured by comparing the Product’s original light transmitting capacity vs. a cleaned sample taken from the claim site. Except for this warranty, the Product is not warranted against decrease in light transmission due to natural disasters or any other cause.

Color

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D-1925-77) (hereinafter a “Color Change”) of more than 10 units delta (hereinafter, the “Permitted Color Change”) for a period of twelve (12) years from the commencement date as a direct and exclusive result of the impact of solar radiation.

Remedies

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease (i.e. 10% for 12 years) and/or the Product displays a Color Change of more than the Permitted Color Change, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the excessive Decrease or Color Change is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 15% |
| End of 11th year | 10% |
| End of 12th year | 5% |
| After 12th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 55% of the original cost of the Product.

Breakage Warranty

Manufacturer warrants that the Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/second in velocity, for a period of ten (10) years from the Commencement Date. Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1 1985(E) and/or ASTM D 5628 95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage Warranty applies only if the sample is tested and broken such that water can leak through the sheet. Except for this warranty, the Product is not warranted against breakage due to natural disasters or any other sort of impact.

Remedies

If the Product fails to meet the Breakage Warranty, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the breakage is reported to the Manufacturer:



ThermaGlas™ SLT Limited Warranties

Light Transmission - Hail Breakage

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

General Provisions Applicable to All Warranties

Who Can Enforce Warranties

These warranties apply only to the original owner (the "Owner") at the time the Product is installed. "Owner" shall also mean a lessee or sub-lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation. These warranties only apply to Product sold and used in the United States and Canada and are limited warranties.

Commencement Date

The Commencement Date of the warranties will be the date Product is first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

The warranties are valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is used only in a customary fashion, and is not subjected to abuse, misuse, neglect, improper maintenance, or mishandling.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, Manufacturer's Product Technical and Installation Guides (the "Technical Guides") (available on-line at www.palramamericas.com/Thermaglas or replacement web pages) and any Technical Bulletins issued by Manufacturer in regard to the Product. These requirements include:
 - Installing the Product with its UV protected side outwards\ upwards and the condensation control side inwards/ downwards.
 - Avoiding contact with chemicals, paints, adhesives, non-approved cleansing agents or other incompatible materials.
 - Using only Neoprene or EPDM washers, never P.V.C.

washers, when fastening panels.

- Using fastener spacing according to the Manufacturer's recommendations.
- Maintaining a proper roof slope according to required slope.
- Maintaining proper roof purlin distance and cutting, drilling and fastening.
- Curving according to the Manufacturer's recommendations for purlin distance and curve radius.

Removal and Installation Costs

These warranties do not cover any costs or expenses of removal or installation of the Product, taxes or shipping costs which may result from the Product failure.

Warranty for Replacement Product

Replacement Product is warranted only for the balance of the applicable warranty on the original Product.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after the occurrence of the failure or noncompliance, enclosing the original sales receipt or other proof of purchase, along with this warranty. Owner may make only one claim under any of these warranties for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Jurisdiction for Disputes

These warranties shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. The convention on the International Sale of Goods shall not apply. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. Owner agrees not to assert any claim that such venue is inconvenient.

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED



ThermaGlas™ SLT Limited Warranties Light Transmission - Hail Breakage

HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES

THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

PALRAM AMERICAS

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(800) 999-9459 • palram.com/us



WARRANTY



THERMAGLAS™ Opaque Limited Warranties Light Transmission - Hail Breakage

“Thermaglas™ Opaque Multiwall Light Deprivation Polycarbonate sheets” (hereinafter the “Product”) are hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Light Transmission

Manufacturer warrants that the Product shall not allow direct sunlight to transmit through the Product for a period of ten (10) years from the Commencement Date (the “Permitted Increase”) as a direct result of the effect of environmental weathering as measured according to the procedures in ASTM D1003 77 (hereinafter referred to as “Increase”). Increase is measured by comparing the Product’s original light transmitting capacity vs. a cleaned sample taken from the claim site. Except for this warranty, the Product is not warranted against increase in light transmission due to natural disasters or any other cause.

Remedies

If over a specific period of time the Product allows a greater percentage of light transmitting capacity than the Permitted Increase (i.e., .1% for 10 years), the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the excessive Increase is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product allows 2% light transmission, that increase is more than the Permitted Increase, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 55% of the original cost of the Product.

Breakage Warranty

Manufacturer warrants that the Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1/2 inch in diameter in size, and

attaining up to 20 meter/second in velocity, for a period of ten (10) years from the Commencement Date. Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1 1985(E) and/or ASTM D 5628 95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage Warranty applies only if the sample is tested and broken such that water can leak through the sheet. Except for this warranty, the Product is not warranted against breakage due to natural disasters or any other sort of impact.

Remedies

If the Product fails to meet the Breakage Warranty, the Manufacturer will at the Manufacturer’s discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the breakage is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

General Provisions Applicable to All Warranties

Who Can Enforce Warranties

These warranties apply only to the original owner (the “Owner”) at the time the Product is installed. “Owner” shall also mean a lessee or sub-lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation. These warranties only apply to Product sold and used in the United States and Canada and are limited warranties.

Commencement Date

The Commencement Date of the warranties will be the date Product is first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

The warranties are valid only if:

- The original proof of purchase is presented.
- The Product is used only in a customary fashion, and is not subjected to abuse, misuse, neglect, improper maintenance, or



THERMAGLAS™ Opaque

Limited Warranties

Light Transmission - Hail Breakage

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- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, Manufacture's Product Technical and Installation Guides (the "Technical Guides") (available on-line at www.palramamericas.com/Thermaglas or replacement web pages) and any Technical Bulletins issued by Manufacturer in regard to the Product. These requirements include:
- Installing the Product with its UV protected side facing the sun or any direct UV source.
- Avoiding contact with chemicals, paints, adhesives, non-approved cleansing agents or other incompatible materials.
- Using only EPDM washers, never P.V.C. washers, when fastening panels.
- Using fastener spacing according to the Manufacturer's recommendations.
- Maintaining proper purlin distance and cutting, drilling and fastning.

Removal and Installation Costs

These warranties do not cover any costs or expenses of removal or installation of the Product, taxes or shipping costs which may result from the Product failure.

Warranty for Replacement Product

Replacement Product is warranted only for the balance of the applicable warranty on the original Product.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after the occurrence of the failure or noncompliance, enclosing the original sales receipt or other proof of purchase, along with this warranty. Owner may make only one claim under any of these warranties for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved at the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Jurisdiction for Disputes

These warranties shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. The convention on the International Sale of Goods shall not apply. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. Owner agrees not to assert any claim that such venue is inconvenient.

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS.

UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE GIVEN FROM THE MANUFACTURER IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALGARD® 10 (Ten) Year Limited Warranty

Definitions

"PALGARD® Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (herein after "the Manufacturer"), for a period of 10 (Ten) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage"). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 10-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 15%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® sheet. The Yellowness Index (YI) of PALGARD® sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a five-year period from the date of sale, and shall be less than 10 during a ten-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a five-year period from the date of sale nor by more than 7% during a ten-year period from the date of sale when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within ten (10) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within fourteen days, the Manufacturer may opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.



WARRANTY (cont.)

This limited warranty must be completed by the dealer at the time of sale.

Project Name: MECF Building C

Distributor Name:

Glazier:

Distributor Purchase Order Number _____

Cleaning Procedures & Cleaning Agents

The proprietary UV and Abrasion resistant surface coating on PALGARD® significantly improves long-term performance. Periodic cleaning using proper procedures and compatible cleaners is recommended to prolong service life. For general cleaning, it is recommended that the following instructions and cleaning agents be used.

Procedures:

1. Wash with a mild solution of soap or detergent and lukewarm water.
2. Using a soft cloth or sponge, gently wash the sheet to loosen dirt and grime and rinse well with clean water.
3. To prevent water spotting, thoroughly dry with chamois or cellulose sponge.
4. Avoid the use of abrasive cleaners, squeegees and/or other cleaning implements that may mar or gouge the coating.

Agents: Cleaning agents which have been found to be compatible with PALGARD® sheet under laboratory conditions

- Aqueous Solutions of Soaps and Detergents
- Formula 409®
- Top Job®
- Joy®
- Palmolive Liquid®
- Windex D with Ammonia D® with a secondary rinse.

Organic Solvents (*Note: All residual organic solvents should be removed*)

- Hexcel F.O 554 (Butyl Cellosolve)
- Kerosene (Neleco-Placer)
- Naphtha VM&P (Turco 5042)

Alcohols, Methanol, and Isopropyl Alcohol

Formula 409 is a registered trademark of Clorox Company

Top Job and Joy are registered trademarks of Proctor & Gamble

Palmolive is a registered trademark of Colgate Palmolive

Windex D is a registered trademark of Drackett Products Company

Graffiti Removal:

A. Butyl cellosolve (for removal of paints, marking pen inks, lipstick, etc). The use of masking tape, adhesive tape or lint removal tools works well for lifting off old weathered paints.

B. To remove labels, stickers, etc., the use of kerosene or VM&P naphtha are generally effective. If the solvent will not penetrate sticker material, apply heat (hair dryer) to soften the adhesive and promote removal.

IMPORTANT: If a material is found to be incompatible in a short-term test, it will usually be found to be incompatible in the field. The converse, however, is not always true. Favorable performance is no guarantee that actual end-use conditions have been duplicated, therefore, these results should be used as a guide only and it is recommended that the Products be tested under actual end-use conditions by the user.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.



WARRANTY



Sunlite® Limited Warranties Light Transmission - Hail Breakage

"Sunlite® Multiwall transparent or translucent Polycarbonate sheets (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Light Transmission and Color Warranty

Manufacturer warrants that the Product shall not lose more than 10% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the "Permitted Decrease") as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmitting capacity vs. a cleaned sample taken from the claim site. Except for this warranty, the Product is not warranted against decrease in light transmission due to natural disasters or any other cause.

Color

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a "Color Change") of more than 10 units delta in the case of transparent clear Product or 15 units delta in the case of White Opal or Diffuser Products (hereinafter, the "Permitted Color Change") for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation.

Remedies

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease (i.e., 10% for 10 years) and/or the Product displays a Color Change of more than the Permitted Color Change, the Manufacturer will at the Manufacturer's discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the excessive Decrease or Color Change is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 55% of the original cost of the Product.

Breakage Warranty

Manufacturer warrants that the Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/second in velocity, for a period of ten (10) years from the Commencement Date. Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1 1985(E) and/or ASTM D 5628 95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage Warranty applies only if the sample is tested and broken such that water can leak through the sheet. Except for this warranty, the Product is not warranted against breakage due to natural disasters or any other sort of impact.

Remedies

If the Product fails to meet the Breakage Warranty, the Manufacturer will at the Manufacturer's discretion either (i) provide the Owner with free replacement Product or, (ii) refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table listed below. If Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the breakage is reported to the Manufacturer:

Refund Table

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

General Provisions Applicable to All Warranties

Who Can Enforce Warranties

These warranties apply only to the original owner (the "Owner") at the time the Product is installed. "Owner" shall also mean a lessee or sub-lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation. These warranties only apply to Product sold and used in North, Central and South Americas and are limited warranties.

Commencement Date

The Commencement Date of the warranties will be the date Product is first sold by the Manufacturer to a distributor, retailer, other reseller or end user, as applicable.

Limitations

The warranties are valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.



Sunlite® Limited Warranties

Light Transmission - Hail Breakage

- The original proof of purchase is presented.
- The Product is used only in a customary fashion, and is not subjected to abuse, misuse, neglect, improper maintenance, or mishandling.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, Manufacturer's Product Technical and Installation Guides (the "Technical Guides") (available on-line at www.palramamericas.com/Sunlite or replacement web pages) and any Technical Bulletins issued by Manufacturer in regard to the Product. These requirements include:
 - Installing the Product with its UV protected side outwards\ upwards.
 - Avoiding contact with chemicals, paints, adhesives, non-approved cleansing agents or other incompatible materials.
 - Using only Neoprene or EPDM washers, never P.V.C. washers, when fastening panels.
 - Using fastener spacing according to the Manufacturer's recommendations.
 - Maintaining a proper roof slope according to required slope.
 - Maintaining proper roof purlin distance and cutting, drilling and fastening.
 - Curving according to the Manufacturer's recommendations for purlin distance and curve radius.

Removal and Installation Costs

These warranties do not cover any costs or expenses of removal or installation of the Product, taxes or shipping costs which may result from the Product failure.

Warranty for Replacement Product

Replacement Product is warranted only for the balance of the applicable warranty on the original Product.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after the occurrence of the failure or noncompliance, enclosing the original sales receipt or other proof of purchase, along with this warranty. Owner may make only one claim under any of these warranties for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Jurisdiction for Disputes

These warranties shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. The convention on the International Sale of Goods shall not apply. Any claim or dispute related

to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. Owner agrees not to assert any claim that such venue is inconvenient.

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



SUNTUF® Limited 10 Year Residential Warranty

Definitions

"Suntuf" Corrugated Polycarbonate sheets (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a personal residence, and applies only for the lifetime of the consumer owning the residence (the "Owner") at the time the Product is installed. Any other transfer of the property ends the Warranty Period.

Light Transmission Warranty

The Product shall not lose more than 5% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the "Permitted Decrease") as a direct result of the effects of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Decrease"). Different colors of Product have different light transmitting capacities, and therefore the Decrease is measured by comparison to whatever the Product's original light transmitting capacity was, taking into account the color.

Breakage Warranty

This breakage warranty only applies to Product .8mm and thicker. The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of weathering or as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity, for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by test conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage warranty applies only if the sample is brittle-broken in this test into separate pieces (i.e., it shatters, and does not merely crack).

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

- The Product is used for residential purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palramamericas.com/Products/Corrugated-Sheets/SUNTUF/ or available by phone at -800-999-9459, and is used only in a customary fashion. The Manufacturer's instructions include, but are not limited to:
 - placing the correct side of the sheet facing outward.
 - maintaining proper purlin distance.
 - avoiding contact with chemicals, paints, adhesives, cleansing agents or other incompatible materials.
 - using only EPDM rubber washers.spacing screws properly and avoiding over-tightening as set forth in the instructions.
 - maintaining roof pitch as set forth in the instructions.
 - cutting, drilling and fastening, according to the instructions

and diagrams found in the instructions.

- curving according to the Manufacturer's recommendations to proper distance and curve radius.
- The Product is not thermoformed and not otherwise adversely affected by connection, fastening or sealing.
- Any Decrease or Breakage is not due to Product alteration or damage, directly or indirectly caused by fire, vandalism, structural defects at the site of installation, improper storage or installation (including, but not limited to, improperly transporting or installing the Product), the accumulation of dirt, lack of proper maintenance, scratches, chemicals, paint or any other similar factor.

MEXICO

Except for the Manufacturer's Breakage Warranty, the Product is not warranted against Decrease or Breakage due to natural disasters. This Warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Decrease or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Decrease for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Table below. Replacement Product is warranted only for the balance of the warranty on the original Product.

Refund Tables

Loss of Light Transmission

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the Permitted Decrease allowed during that time under the Light Transmission Warranty (i.e., 8.5% for first 10 years), and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is experienced:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |



SUNTUF® Limited 10 Year Residential Warranty

Examples:

If by end of the fifth year, the Product has lost 7% of its original light transmission capacity, that loss is less than the Permitted Decrease, and therefore the Product is still considered in compliance with the Light Transmission Warranty.

If by the end of the fifth year the Product has lost 10% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 70% of the original cost of the Product.

Breakage

If the Product fails to meet the Breakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage occurred:

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN Mexico and Central and South America

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALRUF® 5-Year Limited Warranty

Palruf® PVC panels are warranted by Palram Americas. This warranty is extended to any original purchases at retail from an authorized retailer. The panels covered by this warranty are made of the best grade of PVC resin, with additives for the purpose of ultraviolet stabilization, impact resistance and heat tolerance. Palruf building panels are manufactured to achieve a high surface finish with exceptional luster. This warranty is not transferable.

The panels are warranted for 5 years to:

- **Weatherability:** Will maintain good surface condition. Will not corrode or rot or be affected by dampness. (Normal pigmentation change expected).
- **Structural Reliability:** Will remain structurally rigid.
- **Safety:** Will remain non-conductive and non-flammable.

The warranty is void if the panels are not installed, stored or maintained according to Palram Americas instructions. Installation and maintenance instructions appear in materials furnished to the Purchaser. This warranty does not cover any loss or damage from misuse, abuse, fire, vandalism, storms including hail, wind, lightning, fire or other accidents or unusual stresses or weights or other conditions beyond the control of Palram Americas.

The warranty does not cover loss of use of any structure, loss of time, cost of removing or reinstalling defective panels or inconvenience.

If any panel fails in a manner covered by this warranty, the original Purchaser must submit a written claim describing the problem, a photograph of the panel, a copy of the sales receipt showing the retailer's name, date and purchase price and this warranty to the above address.

If panels are to be replaced, the original panels must be returned to Palram Americas for examination, transportation charges pre-paid by claimant. If panels are replaced, a pro rata depreciation charge (based on 5 years) will be made.

This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY PROVIDED BY PALRAM AMERICAS WITH RESPECT TO THE PANELS AND SUCH WARRANTY IS EXPRESSLY LIMITED TO THE TERMS HEREOF.

PALRAM AMERICAS DISCLAIMS ANY WARRANTY EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NO DEALER, AGENT, OR REPRESENTATIVE OF PALRAM AMERICAS HAS ANY AUTHORITY TO BIND PALRAM AMERICAS TO ANY AFFIRMATION, REPRESENTATION OR WARRANTY EXCEPT AS STATED HEREIN.

PALRAM AMERICAS' LIABILITY TO ANY PURCHASER UNDER THIS WARRANTY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES. PALRAM AMERICAS SHALL NOT BE LIABLE FOR ANY INCIDENTALS CONSEQUENTIAL, OR DAMAGES OF ANY KIND WHATSOEVER, WHETHER ANY CLAIM IS BASED UPON THEORIES OF CONTRACT, NEGLIGENCE, TORT OR OTHERWISE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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WARRANTY



DURACLAD™ PVC Wall and Ceiling Liner Panel 20 Year Limited Warranty

Definitions

“DURACLAD™” PVC Wall and Ceiling Liner panels (hereinafter the “Product”) are hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Scope of Warranty

This warranty applies only to the party who owns (the “Owner”) the facility where the Product is installed when the Product is installed. In this warranty “Owner” shall also mean a lessee or sub lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Items Covered Under this Warranty

- Weatherability: Will maintain good surface condition. Will not corrode or rot or be affected by dampness.
- Structural Rigidity: Will maintain the same rigidity in service as it had when purchased, when used in the temperature and other environmental conditions recommended by Manufacturer.
- Safety: Will remain non-flammable according to the ASTM D635-74 standard. A “Defect” will mean the Product fails to comply with one or more of the foregoing warranties.

Commencement Date

The commencement date of this Warranty (the “Commencement Date”) shall be the date of the Product’s manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer’s written instructions which are available on-line at www.PalramAmericas.com/Duraclad. In accordance with Manufacturer’s policy of continual Product development users and installers should check with their local supplier or Manufacturer’s web sites to ensure that users have obtained the most up to date information.
- The Product is used for interior applications only, in a customary fashion, and not where exposed to the weather.

The Product is not warranted against natural disasters or color changes due to exposure to sunlight, artificial ultraviolet light sources, smoke, fumes or incompatible chemicals. See www.PalramAmericas.com/Tech for a non-exclusive list of certain chemicals known to be incompatible with the Product. However, responsibility remains with the owner or end user to test for and determine chemical compatibility with the proposed application.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product Defect.

Manufacturer has no control over the use to which others may put the material, and therefore Manufacturer does not guarantee that the same results as those described herein will be obtained.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Product Defect, enclosing the original sales receipt or other proof of

purchase, photographs of the issue and this warranty. Owner may make only one claim under the warranty against the Defect for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer’s request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer’s discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the original warranty on the original Product.

Refund Tables

If over a specific period of time the Product exhibits a Defect as previously defined and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 10th year | 100% |
| End of 11th year | 50% |
| End of 12th year | 45% |
| End of 13th year | 40% |
| End of 14th year | 35% |
| End of 15th year | 30% |
| End of 16th Year | 25% |
| End of 17th Year | 20% |
| End of 18th Year | 15% |
| End of 19th Year | 10% |
| End of 20th Year | 5% |

Example:

If by the end of the twelfth year the Product has lost its ability to remain structurally rigid, The Manufacturer would elect either to provide 100% replacement Product or refund 45% of the original cost of the Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.



DURACLAD™ PVC Wall and Ceiling Liner Panel 20 Year Limited Warranty

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimers

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES, UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE

OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

STATEMENTS CONCERNING POSSIBLE OR SUGGESTED USES OF THE MATERIALS PRODUCT ARE NOT TO BE CONSTRUED AS CONSTITUTING A LICENSE UNDER ANY PATENT COVERING SUCH USE OR AS RECOMMENDATIONS FOR USE OF THE PRODUCT IN THE INFRINGEMENT OF ANY PATENT.

THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALIGHT® Premium / PALIGHT® EPS

Manufacturer's 3 (Three) Years Limited Warranty

Definition

PALIGHT Premium white and PALIGHT EPS white, flat, rigid, foam PVC sheets (hereinafter the "Product") are hereby warranted by PALRAM Americas, Inc. (hereinafter the "Manufacturer"), subject to any other terms contained herein.

Scope of Warranty

This warranty applies only to and may be enforced only by the party who owns (the "Owner") the Products when they are installed.

Discoloration

The Product shall not display a discoloration of more than 10 units delta YI (hereinafter a "Defect") for a period of 3 years from the commencement date as a direct and exclusive result of the impact of internal standard light (fluorescent, incandescent, halogen, or LED only, and not ultraviolet, infrared or other) as measure pursuant to the procedures specified in ASTM E-313-05.

Commencement Date

The commencement date for this warranty shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date upon which the Product was purchased from the Manufacturer.

Limitations

This warranty shall be valid only if

- The Product is handled, stored, installed, cleaned, and maintained in accordance with Manufacturer's written instructions, which are available online at www.PalramAmericas.com/PalightPremium and/or www.PalramAmericas.com/PalightEPS. In accordance with Manufacturer's policy of continual Product development, users and installers should check with their local supplier or Manufacturer's web sites to ensure that users have obtained the most up to date information.
- This warranty shall be valid only if the Product is used indoor, not exposed to sunlight, or heat sources.
- The Product distance from any light source must not be less than 1 m.

The Product is not warranted against natural disasters or color changes due to exposure to sunlight, artificial ultraviolet light sources, smoke, fumes or incompatible chemicals. See www.PalramAmericas.com/Tech for a non-exclusive list of certain chemicals known to be incompatible with the Product. However, responsibility remains with the owner or end user to test for and determine chemical compatibility with the proposed application.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product Defect.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer within the warranty period and immediately after occurrence of discoloration, enclosing the original sales receipt or other proof of purchase, photographs of the issue, and this warranty. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way or, on Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Owner may make only one claim under this Warranty against the defect for any particular installation.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule:

- If a valid claim for discoloration is made in accordance with this warranty within 1 (One) year of the commencement date, Manufacturer will provide free replacement Product or, at its exclusive option, refund the original purchase price.
- If a valid claim for discoloration the Manufacturer is made in accordance with this warranty more than 1 (One) year after commencement date, Manufacturer will provide replacement Product. The replacement price to be paid by the Owner will be 30% of the Manufacturer's list price ("List Price") at the time of replacement, multiplied by the number of years from commencement date to the replacement time, but not exceeding 90% of the pricelist Price. The Manufacturer at its exclusive option may refund the difference between the List price and the replacement price as above, instead of providing replacement Product.

The Manufacturer's liability does not include any costs of removal and installation of Product, taxes or shipping costs, reprinting or other processing or fabrication of goods made using the Product. Replacement Product is warranted only for the balance of the warranty on the original Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA, excluding its laws or conflict of laws. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.



PALIGHT® Premium / PALIGHT® EPS Manufacturer's 3 (Three) Years Limited Warranty

Disclaimers

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL LIST PRICE FOR THE PRODUCT THAT DID NOT CONFORM TO THIS WARRANTY.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN

WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



SUNLITE® Multi-Wall Polycarbonate Glazing Panels Manufacturer's 15 (Fifteen) Year Limited Warranty

Customer Name: _____

Project Address: _____

PALRAM Invoice #: _____

Address Line 2: _____

Product Details: _____

Order: _____

Definitions

SUNLITE® - multi-wall white diffused Polycarbonate sheets (hereinafter "the Product") are hereby warranted by Palram Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein.

Scope of Warranty

Light Transmission — The Product shall not lose more than 10 % of its light-transmitting capability for a period of 15 years from the Commencement Date, as defined below, as a direct and exclusive result of solar radiation impact. Loss of light transmission will be determined by subjecting a cleaned sheet sample to the Light Transmission Test ASTM D-1003-13.

Color — The Product shall not display a change in yellowness of more than 20 units delta for a period of 15 years from the Commencement Date as a direct and exclusive result of the impact of solar radiation. Yellowness will be determined by taking a cleaned sheet sample and subjecting it to Yellowness Index test ASTM D1925-70(1988).

Loss of Light Transmission or change of Color as defined above shall be hereinafter referred to as "Decrease."

Breakage — The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 20mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "Breakage"), for a period of 15 (Fifteen) years from Commencement Date.

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

Commencement Date — The Commencement Date shall be the date of the Product's manufacture or—if such date

does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of Decrease or Breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product - or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule;

| Period After Purchasing | Replacement Product or Part(s) | Refund |
|---|--|--------|
| From date of purchase up to end of 8th year | Free of charge | 100% |
| End of 8th year up to end of 9th year | Purchaser will pay 50% of the purchase price | 50% |
| End of 9th year up to end of 10th year | Purchaser will pay 60% of the purchase price | 40% |
| End of 10th year up to end of 11th year | Purchaser will pay 70% of the purchase price | 30% |
| End of 11th year up to end of 12th year | Purchaser will pay 75% of the purchase price | 25% |
| End of 12th year up to end of 13th year | Purchaser will pay 80% of the purchase price | 20% |
| End of 13th year up to end of 14th year | Purchaser will pay 90% of the purchase price | 10% |
| End of 14th year up to end of 15th year | Purchaser will pay 95% of the purchase price | 5% |

The Manufacturer's liability does not include any costs of removal and installation of sheets.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State



SUNLITE®
Multi-Wall Polycarbonate Glazing Panels
Manufacturer's 15 (Fifteen) Year Limited Warranty

of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU PUT AND UTILIZE OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL.

THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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WARRANTY



PALSUN® Polycarbonate Sheet UV Protected Series of Products

(See separate warranties for Palsun Basic Series and Palsun Specialty Series of Polycarbonate Sheets)

Customer Name: Architectural Daylighting

Project Name: Cleveland RTA 34th Street

Manufacturer's 10 (Ten) Year Limited Warranty

This limited warranty must be completed by the dealer at the time of sale.

Date of Sale: April 23, 2018

Customer

PO Number: SB022178-22-1

DEFINITION

"PALSUN®" of Solid flat Polycarbonate sheets (hereinafter "the Product") are hereby warranted by PALRAM Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein:

SCOPE OF WARRANTY

Light Transmission — The Product shall not lose more than 6 % of its light-transmitting capability (hereinafter "decrease") for a period of 10 years from the commencement date, as defined below, as a direct and exclusive result of solar radiation impact (as measured pursuant to the procedures specified in ASTM D-1003-77).

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage").

Excessive loss of impact strength will be determined by test according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet. This warranty applies only if the sample will be brittle broken in this test into separate pieces (shatter).

NOTES — In the case of TF (Thermo-Forming) application this warranty shall apply only if using special PALSUN UV series polycarbonate with higher UV protection layer thickness.

COMMENCEMENT DATE — The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

LIMITATIONS — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions.

CLAIMS AND NOTIFICATIONS — Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

COMPENSATION — If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule; In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product subject to the conditions detailed here under:

The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price.

The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

In addition, Palram will pay for reasonable documented labor parts (An example of parts would be vinyl or paint) & freight charges in connection with the removal and reinstallation of Nonconforming Product so long as Palram receives notice of the warranty claim within two (2) years after the Nonconforming Product was originally purchased from the dealer.

All other charges must be paid by the owner.

JURISDICTION — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA. Which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, EITHER DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

DISCLAIMER — THE MANNER IN WHICH YOU USE AND THE PURPOSE TO WHICH YOU ASSISTANCE, AND INFORMATION (WHETHER VERBAL, WRITTEN OR BY WAY OF PRODUCTION EVALUATIONS), INCLUDING ANY SUGGESTED FORMULATIONS AND RECOMMENDATIONS ARE BEYOND OUR CONTROL. THEREFORE, IT IS IMPERATIVE THAT YOU TEST OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION TO DETERMINE TO YOUR OWN SATISFACTION WHETHER THEY ARE SUITABLE FOR YOUR INTENDED USES AND APPLICATIONS. THIS APPLICATION-SPECIFIC ANALYSIS MUST AT LEAST INCLUDE TESTING TO DETERMINE SUITABILITY FROM A TECHNICAL AS WELL AS HEALTH, SAFETY, AND ENVIRONMENTAL STANDPOINT. SUCH TESTING HAS NOT NECESSARILY BEEN DONE BY US. UNLESS WE OTHERWISE AGREE IN WRITING, ALL PRODUCTS ARE SOLD STRICTLY PURSUANT TO THE TERMS OF OUR STANDARD CONDITIONS OF SALE. ALL INFORMATION AND TECHNICAL ASSISTANCE IS GIVEN WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT YOU ASSUME AND HEREBY EXPRESSLY RELEASE US FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF OUR PRODUCTS, TECHNICAL ASSISTANCE, AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND US. NOTHING HEREIN SHALL BE CONSTRUED AS A RECOMMENDATION TO USE ANY PRODUCT IN CONFLICT WITH PATENTS COVERING ANY MATERIAL OR ITS USE. NO LICENSE IS IMPLIED OR IN FACT GRANTED UNDER THE CLAIMS OF ANY PATENT.

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Palsun UV Series Warranty Rev. 08.10.2015 CBR



WARRANTY



SUNGLAZE®

10 Year Light, Color and Hail Warranty 25 Year Leakage Warranty

Customer:

Project:

Palram Invoice #:

Product Details:

Pallet #:

Order #:

Product:

"SUNGLAZE® Solid Polycarbonate Standing-Seam architectural sheets of 3mm thickness or above (hereinafter "the Product") are hereby warranted by Palram Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein.

Scope of Warranty:

This Warranty applies only to the original property owner at the time the Product is installed (the "Owner"). In this Warranty, "Owner" shall also mean the occupant of a leased property who installs the Product or contracts to have it installed at such leased property, which it occupies at the time of installation.

Collectively, the term "Warranty" shall mean the following warranties:

A. Light transmission Warranty:

The Product shall not lose more than 6% of its light transmitting capacity from the original date purchased for a period of 10 years as a direct result of the effect of solar radiation as measured to the procedures in ASTM D1003-13 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmission capacity vs. a cleaned sample taken from the installation site.

B. Color Warranty:

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a "Color Change") of more than 10 units delta in the case of transparent Products or 15 units delta in the case of White Opal or Diffuser Products (hereinafter, the "Permitted Color Change") for a period of 10 years from the Commencement Date (as defined below) as a direct and exclusive result of the impact of solar radiation. The baseline for determining Color Change shall be determined according to the Manufacturer's standard Product literature at the time of the original sale.

C. Hail Warranty:

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of the impact of hail, measuring up to 1 inch in diameter, attaining a velocity of up to 20 m/s for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. This Hail Warranty only applies if the sample will be brittle broken during this test into separate pieces (shatter).

D. Leakage Warranty

The Product shall not allow moisture, directly related to rain, snow or ice, to pass directly through from the top surface of the Product to the ground below the bottom surface of the Product by way of the standing seam joint system (hereinafter referred to as "Leakage" for a period of twenty five (25) years from the Commencement Date. Leakage will be inspected by the Manufacturer at the installation site. Damage by hail is the only type of impact covered by the Leakage Warranty and therefore no other type of impact damage will be covered by the Leakage Warranty.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date the Product was purchased by the Owner.

Conditional Limitations

This Warranty shall be valid only if:

- The Product is used for normal purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palramamericas.com/Products/Corrugated-Sheets/SUNSKY/, and is used only in a customary fashion.

Except as described in the Hail Warranty, the Product is not warranted against any effects of natural disasters, and is not warranted to any extent against misuse, intentional damage, accidental damage or use for an inappropriate application.

This Warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses that may result from the Product failure.

Claims and Notifications

Every Warranty claim must be submitted by the Owner in writing to the Manufacturer or original dealer promptly after occurrence of Decrease, Color Change or Breakage, enclosing the original sales receipt or other proof of purchase and this Warranty. Owner may make only one claim each under the Warranty against Decrease, Color Change, Breakage or Leakage for any particular installation over the lifetime of the Product. The Owner must (a) allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or (b) upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

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SUNGLAZE®

10 Year Light, Color and Hail Warranty 25 Year Leakage Warranty

Where to File Claims to Manufacturer

Palram Americas, Inc.
9735 Commerce Circle
Kutztown, PA 19530

Compensation

If a claim is covered under this Warranty, then the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. A replacement Product is warranted only for the balance of the time remaining in the Warranty on the original Product.

Refund Tables

Loss of Light Transmission and/or Color Change

If, over a specific period of time, the Product either (a) loses a greater percentage of its light transmitting capacity and/or (b) has a greater Color Change than the allowed during that time under the aforementioned Warranties and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |

Hail

If the Product fails to meet the Hail Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Leakage

If the Product fails to meet the Leakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Leakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 95% |
| End of 5th year | 90% |
| End of 6th year | 85% |
| End of 7th year | 80% |
| End of 8th year | 75% |
| End of 9th year | 70% |
| End of 10th year | 65% |
| End of 11th year | 60% |
| End of 12th year | 55% |
| End of 13th year | 50% |
| End of 14th year | 45% |
| End of 15th year | 40% |
| End of 16th year | 35% |
| End of 17th year | 30% |
| End of 18th year | 25% |
| End of 19th year | 20% |
| End of 20th year | 15% |
| After 20 years | Subtract 1% every year of service after 20 years; minimum of 10% is reached after 25 years |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, and that loss is more than the permitted Decrease such that the Product is not in compliance with the Light Transmission Warranty, then the Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

Jurisdiction

This Warranty is governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this Warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. The United



SUNGLAZE®

10 Year Light, Color and Hail Warranty 25 Year Leakage Warranty

Nations Convention on Contracts for the International Sale of Goods does not apply to this Warranty.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE, TO OWNER'S SATISFACTION, WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM MANUFACTURER GIVEN IS

WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND MANUFACTURER.

THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



SUNLITE®

Manufacturer's 15 Year Limited Warranty

Customer: EQUIPOL

Definition

"SUNLITE®" Multiwall Polycarbonate sheets at a weight of 1500 g/m² or greater and thickness of 8mm or greater (hereinafter "the Product") are hereby warranted by Palram Americas (hereinafter "the Manufacturer"), subject to any other terms contained herein.

Scope of Warranty

Light Transmission

The Product shall not lose more than 10% of its light transmitting capacity for a period of fifteen (15) years from the commencement date, as defined below, as a direct result from the impact of solar radiation on the sheet side that faces solar radiation (as measured to the procedures in ASTM D1003-77).

Color

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a "Color Change") of more than 10 units delta in the case of transparent clear Product or 15 units delta in the case of White Opal or Diffuser Products (hereinafter, the "Permitted Color Change") for a period of fifteen (15) years from the commencement date as a direct and exclusive result of the impact of solar radiation.

Hail Breakage

The Product, shall not break as a direct and exclusive result of the impact of hail for a period of fifteen (15) years from the commencement date. Breakage by hail within the meaning of this Warranty is defined as at least 5 holes at different points in the surface of the multiwall sheets, produced by 10 shots during the hail simulation test as follow:

Pellets of 6.6 polyamide with a diameter of 20 mm (weight approx. 4.5 g) are shot against the weathered surface at a speed of 21 m/s, corresponding to a kinetic energy of 1 joule, at room temperature.

Commencement Date

The commencement date shall be the date of the Product's manufacture or - if such date does not appear on the Product - the date upon which the Product was purchased from the Manufacturer.

Limitations

This warranty shall be valid only If the Product is handled,

stored, cleaned, installed and maintained in accordance with Manufacturer's written instructions. No warranty will be available for sheets that have been scratched, abraded, cracked or exposed to corrosive materials or environments.

Claims and Notifications

Every warranty claim must be notified in writing to the Manufacturer within the warranty period and immediately after occurrence of decrease of light transmission or breakage or changes in the mechanical properties of the Product as aforementioned, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing.

The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim under this limited warranty is justified, the Manufacturer will provide the Purchaser with free substitute Product or, at its exclusive discretion refund the original purchase price paid to the Manufacturer, or a portion thereof, in accordance with the following schedule;

In the event the Manufacturer is duly notified of decrease or breakage within 3 (Three) years of the commencement date, and a claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide free substitute Product or, at its exclusive option, refund the original purchase price.

In the event the Manufacturer is duly notified of decrease or breakage after more than 3 (Three) years from the commencement date, and claim upon such decrease or breakage is properly made and approved, the Manufacturer will provide substitute Product. The replacement price to be paid by the Purchaser will be 10 % of the Manufacturer's effective price at the time of replacement, multiplied by the number of years from commencement date to replacement time, but not exceeding 90% of the Manufacturer's then effective price. The Manufacturer at its exclusive option may refund the difference between the effective price and the replacement price as above, instead of providing substitute Product.

This Manufacturer's warranty does not cover any costs of removal and installation of sheets or any other direct or indirect loss(es) which may result from the failure of the sheet.

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SUNLITE®

Manufacturer's 15 Year Limited Warranty

Jurisdiction

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania. Any claim or dispute relating to the Product and/or this warranty shall be exclusively brought before the appropriate court in Pennsylvania, which shall have the exclusive jurisdiction in any such claim or dispute.

Disclaimers

THESE LIMITED WARRANTIES SHALL BE THE MANUFACTURER'S SOLE WARRANTIES APPLICABLE TO THE PRODUCT. THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE.

THE MANUFACTURER'S LIABILITY UNDER ANY OF THESE WARRANTIES IS LIMITED TO PROVIDING FIELD TREATMENT, REFUND AND/OR REPLACEMENT PANELS, AS EXPRESSLY DESCRIBED HEREIN. THE MANUFACTURER WILL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES. WHERE ANY LAWS RESTRICT THE DISCLAIMER OR LIMITATION OF LIABILITY FOR ANY DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, THESE WARRANTIES WILL BE LIMITED IN ACCORDANCE WITH SUCH LAWS.

UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THE PRODUCTS ARE

SUITABLE FOR OWNER'S INTENDED USES. ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES AND THE EXPRESS REMEDIES HEREIN, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW. THESE WARRANTIES GIVE THE OWNER SPECIFIC LEGAL RIGHTS. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THESE WARRANTIES MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



Sun 'N Rain® **Corrugated PVC Panels** **Manufacturer's 5 (Five) Year Limited Warranty**

Sun'n'Rain® PVC panels are warranted by Palram Americas. This warranty is extended to any original purchases from an authorized retailer. The panels covered by this warranty are made of the best grade of P.V.C. Resin, with additives for the purpose of ultraviolet stabilization, impact resistance and heat tolerance. Sun'N Rain building panels are manufactured to achieve a high surface finish with exceptional luster. This warranty is not transferable.

The panels are warranted for 5 years to:

- **Weatherability:** Will maintain good surface condition. Will not corrode or rot or be affected by dampness. (Normal pigmentation change expected).
- **Structural Reliability:** Will remain structurally rigid.
- **Safety:** Will remain non-conductive and non-flammable.

The warranty is void if the panels are not installed, stored or maintained according to Palram Americas instructions. Installation and maintenance instructions appear in materials furnished to Purchaser. This warranty does not cover any loss or damage from misuse, abuse, fire, vandalism, storms including hail, wind, lightning, or other accidents or unusual stresses or weights or other conditions beyond the control of Palram Americas.

The warranty does not cover loss of use of any structure, loss of time, cost of removing or reinstalling defective panels or inconvenience. If any panel fails in a manner covered by this warranty, the original Purchaser must submit a written claim describing the problem, a photograph of the panel, a copy of the sales receipt showing the name, date, and purchase price and this warranty to the address below.

If the panels are to be replaced, the original panels must be returned to Palram Americas for examination, if so required and transportation charges pre-paid by claimant. If panels are replaced, a pro rata depreciation charge (based on 5 years) will be made.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY PROVIDED BY PALRAM AMERICAS WITH RESPECT TO THE PANELS AND SUCH WARRANTY IS EXPRESSLY LIMITED TO THE TERMS HEREOF. PALRAM AMERICAS DISCLAIMS ANY WARRANTY EXPRESSED OR IMPLIED, WHICH IS NOT CONTAINED HEREIN, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. NO DEALER, AGENT OR REPRESENTATIVE OF PALRAM AMERICAS HAS ANY AUTHORITY TO BIND PALRAM AMERICAS TO ANY AFFIRMATION, REPRESENTATION OR WARRANTY EXCEPT AS STATED HEREIN.

PALRAM AMERICAS LIABILITY IS LIMITED, SOLELY AND EXCLUSIVELY TO THE PURCHASE PRICE OF THE PRODUCT AND IN NO EVENT SHALL PALRAM AMERICAS BE LIABLE FOR LABOR, INSTALLATION, FREIGHT, TAXES OR ANY OTHER CHARGES.

PALRAM AMERICAS SHALL NOT BE LIABLE FOR ANY INCIDENTALS CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND WHATSOEVER, WHETHER ANY CLAIM IS BASED UPON THEORIES OF CONTRACT, NEGLIGENCE, TORT OR OTHERWISE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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PALGARD® 3X

3 (Three) Year Limited Warranty

Definitions

"PALGARD® 3X" Solid flat transparent Polycarbonate sheets, abrasion resistant on one or two sides (hereinafter "the Product") are hereby warranted for breakage, coating failure, excessive increased haze and excessive yellowing or loss of light transmission due to manufacturing defect by PALRAM Americas, Inc. (hereinafter "the Manufacturer"), for a period of 3 (Three) years from Commencement Date subject to the definitions, terms and conditions contained herein.

Scope of Warranty

Installation — This warranty applies only when the Product is used in flat vertical architectural glazing, specifically excluding transportation, outdoor recreational and off-road vehicle applications.

Breakage — The Product shall not break due to loss of impact strength as a direct and exclusive result of weathering and/or, shall not break as a direct and exclusive result of the impact of hail, measuring up to 25mm (1") diameter, attaining a velocity of up to 20 m/s (44.7mph) (Loss of above capability shall be hereinafter referred to as "breakage"). The warranty against breakage applies only to sheet fabricated, installed, and cleaned according to the Manufacturer's recommendations. PALGARD® 3X sheet is substantially stronger than acrylic and resists impact, abuse, and vandalism. However, no material can be described as unbreakable, for it is impossible to account for all types of usage.

Coating Failure — the Product shall not display failure in the abrasion resistant coating. Determination of coating failure is when the coating treatment shows signs of flaking from the surface that indicates loss of adhesion between the surface treatment and the substrate, which must be visibly detectable without the aid of instruments. Such flaking within the 3-year period shall be hereinafter referred to as a "decrease". If the coating does not meet these criteria it will not be subject to any form of claim.

Abrasion Resistance — The Product will not exhibit an increase in haze more than 10%. Testing criteria: The sample as manufactured shall be abraded according to ASTM D1044-08 (Standard Test Method for Resistance of Transparent Plastics to Surface Abrasion) for 100 cycles with a 500 gram load using a CS-10F wheel.

Yellowing and Light Transmission — The warranty against loss of light transmission applies only to Clear Transparent PALGARD® 3X sheet. The Yellowness Index (YI) of PALGARD® 3X sheet (CLEAR ONLY) cleaned according to the recommendations of the Manufacturer shall be less than 5.0 during a three-year period from the date of sale as determined according to ASTM E 313-05 modified by the Manufacturer as measured with a Hunter Labs spectrophotometer. The light transmission characteristics of PALGARD® 3X sheet, cleaned according to the recommendations of the Manufacturer shall not decrease (from its initial manufactured value) by more than 5% during a three-year period from the date of when tested by the procedure specified in ASTM D1003 modified by the Manufacturer.

This warranty is limited to excessive yellowing and light transmission losses due to the degradation of PALGARD® 3X sheet and does not cover yellowing or light transmission losses due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the PALGARD® 3X sheet. You should be aware that all glazing and outdoor sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of hazing eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet for cleaning and maintenance instructions).

Commencement Date — The commencement date shall be the date of the Product's manufacture or—if such date does not appear on the Product—the date upon which the Product was purchased from the Manufacturer.



PALGARD® 3X

3 (Three) Year Limited Warranty

Limitations — This warranty shall be valid only if the Product is handled, stored, cleaned, installed and maintained in accordance with Manufacturer's written recommendations.

Claims and Notifications — Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the warranty period and immediately after occurrence of decrease or breakage, enclosing the original sales receipt and this warranty; The claimant must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation — If the Product breaks, incurs coating failure, exhibits increased haze, or exhibits excessive yellowing or loss of light transmission, in each case within three (3) years from the date of sale, due to a manufacturing defect and approved by the Manufacturer as such, subject to the definitions and conditions set forth herein, then the Purchaser will receive a free replacement sheet, provided the claimant complies with the Claims and Notifications clause stated herein. If a replacement sheet cannot be provided within forty-five days, the Manufacturer may

opt to refund the original sheet purchase price.

This Manufacturer's warranty does not cover any costs and expenses of removal and installation of sheets or any other direct or indirect loss(es) which may result from the sheet failure.

Jurisdiction — This limited warranty shall be governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURERS SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

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WARRANTY



SUNPAL® MULTIWALL POLYCARBONATE SYSTEM

10 Year Light, Color and Hail Warranty 25 Year Leakage Warranty

Customer:

Project:

Palram Invoice #:

Product Details:

Pallet #:

Order #:

Definition

“SUNPAL® Multiwall Polycarbonate Standing-Seam architectural system of 8mm thickness or above (hereinafter “the Product”) are hereby warranted by Palram Americas, Inc. (hereinafter “the Manufacturer”), subject to any other terms contained herein:

Scope of Warranty:

This warranty applies only when the Product is used on a commercial structure, and applies only to the original owner (the “Owner”) at the time the Product is installed. In this warranty “Owner” shall also mean a lessee or sub lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Light Transmission Warranty

The Product shall not lose more than 6% of its light transmitting capacity from the original date purchased for a period of 10 years as a direct result of the effect of solar radiation as measured to the procedures in ASTM D1003-13 (hereinafter referred to as “Decrease”). Decrease is measured by comparing the Product’s original light transmission capacity vs. a cleaned sample taken from the claim site.

Color Warranty

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a “Color Change”) of more than 10 units delta in the case of transparent Products or 15 units delta in the case of White Opal or Diffuser Products (hereinafter, the “Permitted Color Change”) for a period of 10 years from the commencement date as a direct and exclusive result of the impact of solar radiation.

Breakage Warranty

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of the impact of hail, measuring up to 1 inch in diameter, attaining a velocity of up to 20 m/s for a period of ten (10) years from the Commencement Date (hereinafter referred to as “Breakage”).

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. This Breakage warranty only applies if the sample will be brittle broken during this test into separate pieces (shatter).

Leakage Warranty

The Product shall not allow moisture, directly related to rain, snow or ice, to pass directly through from the top surface of the Product to the ground below the bottom surface of the Product by way of the standing seam joint system (hereinafter referred to as “Leakage”) for a period of twenty five (25) years. Leakage will be inspected

by the Manufacturer at the installation site. Leakage under this warranty cannot be related to breakage due to other physical impacts on the Product.

Commencement Date

The commencement date of this Warranty (the “Commencement Date”) shall be the date of the Product’s manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Conditional Limitations

This warranty shall be valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.
- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer’s written instructions which are available online at <https://www.palram.com/us/Product/sunpal-polycarbonate-panel-systems/> and is used only in a customary fashion.

Except for the Manufacturer’s Breakage Warranty, the Product is not warranted against Decrease, Color Change, Breakage and/or Leakage due to natural disasters.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Decrease, Color Change or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Decrease, Color Change, Breakage or Leakage for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer’s request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer’s discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the warranty on the original Product.



SUNPAL® MULTIWALL POLYCARBONATE SYSTEM

**10 Year Light, Color and Hail Warranty
25 Year Leakage Warranty**

Refund Tables

Loss of Light Transmission and/or Color Change

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity and/or Color Change than the allowed during that time under the aforementioned warranties and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |

Breakage

If the Product fails to meet the Breakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |
| After 10th year | 0% |

Leakage

If the Product fails to meet the Leakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Leakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 95% |

| | |
|------------------|--|
| End of 5th year | 90% |
| End of 6th year | 85% |
| End of 7th year | 80% |
| End of 8th year | 75% |
| End of 9th year | 70% |
| End of 10th year | 65% |
| End of 11th year | 60% |
| End of 12th year | 55% |
| End of 13th year | 50% |
| End of 14th year | 45% |
| End of 15th year | 40% |
| End of 16th year | 35% |
| End of 17th year | 30% |
| End of 18th year | 25% |
| End of 19th year | 20% |
| End of 20th year | 15% |
| After 20 years | Subtract 1% every year of service after 20 years; minimum of 10% is reached after 25 years |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

Jurisdiction

This warranty is governed by and shall be construed according to the laws of the State of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the State of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL



SUNPAL® MULTIWALL POLYCARBONATE SYSTEM

10 Year Light, Color and Hail Warranty
25 Year Leakage Warranty

ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY TO DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES. UNLESS MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND MANUFACTURER.

THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALCLAD® PRO HYG Active Antimicrobial PVC Wall Cladding System 20 (Twenty) Year Limited Warranty

Definitions

“Palclad Pro HYG Active Antimicrobial PVC Wall Cladding System” (hereinafter the “Product”) is hereby warranted by Palram Americas, Inc. (hereinafter the “Manufacturer”), subject to the terms contained herein.

Scope of Warranty

This warranty applies only to the party who owns (the “Owner”) the facility where the Product is installed when the Product is installed. In this warranty, “Owner” shall also mean a lessee or sub lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Manufacturer Defect Warranty

The Product shall:

- Not rot or corrode
- Remain structurally sound
- Remain non-conductive and non-flammable
- Remain free of manufacturing defects

(Hereinafter referred to as the “Product Defect”).

Commencement Date

The commencement date of this Warranty (the “Commencement Date”) shall be the date of the Product’s manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

The Product is used for purposes as specified by the Manufacturer.

The original proof of purchase is presented.

The Product is only used in a customary fashion, not exposed to weather or climatic elements and is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer’s written instructions which are available on-line at www.palcladpro.com or by phone at 800.999.4959.

The Product is not warranted against natural disasters or color changes due to exposure to sunlight, artificial ultraviolet light sources, smoke, fumes or incompatible chemicals. See “Chemical Resistance of Palram PVC Products” in the downloads on www.palcladpro.com for a non-exclusive list of certain chemicals known to be incompatible with the Product. However, responsibility remains with the owner or end user to test for and determine chemical compatibility with the proposed application.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product Defect.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of the Product Defect, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against the Product Defect for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the Product involved and the installation site itself while the Product is still in its original position and have not been removed, moved or altered in any way, or upon the Manufacturer’s request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer’s discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the warranty on the original Product.

Refund Tables

Manufacturer’s Defect

If over a specific period of time the Product exhibits a Manufacturer’s Defect and the Manufacturer elects to make a refund rather than supply replacement Product, the



PALCLAD® PRO HYG Active Antimicrobial PVC Wall Cladding System

20 (Twenty) Year Limited Warranty

applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 95% |
| End of 5th year | 90% |
| End of 6th year | 85% |
| End of 7th year | 80% |
| End of 8th year | 75% |
| End of 9th year | 70% |
| End of 10th year | 65% |
| End of 11th year | 60% |
| End of 12th year | 55% |
| End of 13th year | 50% |
| End of 14th year | 45% |
| End of 15th year | 40% |
| End of 16th year | 35% |
| End of 17th year | 30% |
| End of 18th year | 25% |
| End of 19th year | 20% |
| End of 20th year | 15% |

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN

OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH THE MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE TO OWNER'S SATISFACTION WHETHER THEY ARE SUITABLE FOR OWNER'S INTENDED USES, UNLESS THE MANUFACTURER OTHERWISE AGREES IN WRITING. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM THE MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR THE MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES THE MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF THE MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND THE MANUFACTURER. THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



SUNBOX™ Insulated Polycarbonate Skylight

10 (Ten) Year Light Transmission / Hail Limited Commercial Warranty

Definitions

"SUNBOX®" Insulated Polycarbonate Skylights (hereinafter the "Product") are hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Scope of Warranty

This warranty applies only when the Product is used on a commercial structure, and applies only to the original owner (the "Owner") at the time the Product is installed. In this warranty "Owner" shall also mean a lessee or sub lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Light Transmission Warranty

The Product shall not lose more than 10% of its light transmitting capacity for a period of ten (10) years from the Commencement Date (the "Permitted Decrease") as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Permitted Decrease"). Permitted Decrease is measured by comparing the Product's original light transmitting capacity vs. a cleaned sample taken from the claim site.

Breakage Warranty

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 1 inch in diameter in size, and attaining up to 20 meter/sec. in velocity, for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage warranty applies only if the sample is tested and broken such that water is permitted to leak through the exterior sheet.

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

- The Product is used for commercial purposes as specified by the Manufacturer.

· The original proof of purchase is presented.

· The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at: <https://www.palram.com/us/Product/sunbox-polycarbonate-panel-systems/>

Except for the Manufacturer's Breakage Warranty, the Product is not warranted against Permitted Decrease or Breakage due to natural disasters.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of Permitted Decrease or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Permitted Decrease for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. Replacement Product is warranted only for the balance of the warranty on the original Product.

Refund Tables

Loss of Light Transmission

If over a specific period of time the Product loses a greater percentage of its light transmitting capacity than the allowed during that time under the Light Transmission Warranty (i.e., 10% for 10 years), and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:



SUNBOX™ Insulated Polycarbonate Skylight

10 (Ten) Year Light Transmission / Hail Limited Commercial Warranty

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |

Breakage

If the Product fails to meet the Breakage Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Purchaser will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, that loss is more than the Permitted Decrease, and it is not in compliance with the Light Transmission Warranty. The Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the

exclusive jurisdiction in any such claim or dispute.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

Disclaimer

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Other Remedies

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

PALRAM AMERICAS

Arcadia West Industrial Park • 9735 Commerce Circle • Kutztown, PA 19530

(800) 999-9459 • palram.com/us



WARRANTY



SUNSCAPE®

10 (Ten) Year Light, Color and Hail Warranty

Product:

"SUNSCAPE® Solid Polycarbonate Standing-Seam sheets of 3mm thickness (hereinafter "the Product") are hereby warranted by Palram Americas, Inc. (hereinafter "the Manufacturer"), subject to any other terms contained herein.

Scope of Warranty:

This Warranty applies only to the original property owner at the time the Product is installed (the "Owner"). In this Warranty, "Owner" shall also mean the occupant of a leased property who installs the Product or contracts to have it installed at such leased property, which it occupies at the time of installation.

Collectively, the term "Warranty" shall mean the following warranties:

A. Light Transmission Warranty:

The Product shall not lose more than 6% of its light transmitting capacity from the original date purchased for a period of 10 years as a direct result of the effect of solar radiation as measured to the procedures in ASTM D1003-13 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmission capacity vs. a cleaned sample taken from the installation site.

B. Color Warranty:

The Product shall not display an increase in yellowness (as measured according to the procedures in ASTM D1925-77) (hereinafter a "Color Change") of more than 10 units delta in the case of transparent Products or 15 units delta in the case of White Opal or Diffuser Products for a period of 10 years from the Commencement Date (as defined below) as a direct and exclusive result of the impact of solar radiation. The baseline for determining Color Change shall be determined according to the Manufacturer's standard Product literature at the time of the original sale.

C. Hail Warranty:

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of the impact of hail, measuring up to 1 inch in diameter, attaining a velocity of up to 20 m/s for a period of ten (10) years from the Commencement Date (hereinafter referred to as "Breakage").

Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. This Hail Warranty only applies if the sample will be brittle broken during this test into separate pieces (shatter).

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date the Product was purchased by the Owner from an authorized dealer or retailer.

Conditional Limitations

This Warranty shall be valid only if:

- The Product is used for normal purposes as specified by the Manufacturer.

- The original proof of purchase is presented.

- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palram.com/us and is used only in a customary fashion.

Except as described in the Hail Warranty, the Product is not warranted against any effects of natural disasters, and is not warranted to any extent against misuse, intentional damage, accidental damage or use for an inappropriate application.

This Warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses that may result from the Product failure.

Claims and Notifications

Every Warranty claim must be submitted by the Owner in writing to the Manufacturer or original dealer promptly after occurrence of Decrease, Color Change or Breakage, enclosing the original sales receipt or other proof of purchase and this Warranty. Owner may make only one claim under the Light Transmission Warranty, one claim under the Color Warranty and one claim under the Hail Warranty for any particular installation over the lifetime of the Product.

The Owner must (a) allow the Manufacturer an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or (b) upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any claim.

Where to File Claims to Manufacturer

Palram Americas, Inc.
9735 Commerce Circle
Kutztown, PA 19530

Compensation

If a claim is covered under this Warranty, then the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner, in accordance with the Refund Tables listed below. A replacement Product is warranted only for the balance of the time remaining in the Warranty on the original Product.

Refund Tables

Loss of Light Transmission and/or Color Change

If, over a specific period of time, the Product either (a) loses a greater percentage of its light transmitting capacity and/or (b) has a greater Color Change than the allowed during that time under the aforementioned Warranties and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:



SUNSCAPE®

10 (Ten) Year Light, Color and Hail Warranty

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| End of 5th year | 100% |
| End of 6th year | 50% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 10% |

Hail

If the Product fails to meet the Hail Warranty, and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the Breakage is reported to the Manufacturer:

| Time Elapsed After Commencement Date | Owner will be refunded this percentage of original purchase cost |
|--------------------------------------|--|
| To end of 3rd year | 100% |
| End of 4th year | 85% |
| End of 5th year | 70% |
| End of 6th year | 55% |
| End of 7th year | 40% |
| End of 8th year | 30% |
| End of 9th year | 20% |
| End of 10th year | 5% |
| After 10th year | 0% |

Example:

If by the end of the sixth year the Product has lost 12% of its original light transmission capacity, and that loss is more than the permitted Decrease such that the Product is not in compliance with the Light Transmission Warranty, then the Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

Jurisdiction

This Warranty is governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related

to the Product and/or this Warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute. The United Nations Convention on Contracts for the International Sale of Goods does not apply to this Warranty.

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE OWNER PAID FOR THE PRODUCT.

Disclaimer

THE MANNER IN WHICH MANUFACTURER'S PRODUCTS ARE USED AND THE PURPOSE TO WHICH THEY ARE PUT, AND ANY TECHNICAL ASSISTANCE AND INFORMATION PROVIDED BY THIRD PARTIES, ARE BEYOND THE MANUFACTURER'S CONTROL. THEREFORE, OWNER MUST INDEPENDENTLY DETERMINE, TO OWNER'S SATISFACTION, WHETHER THE PRODUCTS ARE SUITABLE FOR OWNER'S INTENDED USES.. EXCEPT AS SET FORTH IN THIS WARRANTY, ALL INFORMATION AND TECHNICAL ASSISTANCE FROM MANUFACTURER GIVEN IS WITHOUT WARRANTY OR GUARANTEE AND IS SUBJECT TO CHANGE WITHOUT NOTICE. EXCEPT FOR MANUFACTURER'S EXPRESS WRITTEN WARRANTIES, OWNER ASSUMES AND HEREBY EXPRESSLY RELEASES MANUFACTURER FROM ALL LIABILITY, IN TORT, CONTRACT OR OTHERWISE, INCURRED IN CONNECTION WITH THE USE OF MANUFACTURER'S PRODUCTS, TECHNICAL ASSISTANCE AND INFORMATION. ANY STATEMENT OR RECOMMENDATION NOT CONTAINED HEREIN IS UNAUTHORIZED AND SHALL NOT BIND MANUFACTURER.

THIS WARRANTY ONLY APPLIES TO PRODUCT SOLD AND USED IN THE UNITED STATES AND CANADA.

Other Remedies

TO THE EXTENT MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.

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WARRANTY



PALBOARD™ Family of Multilayer PVC Sheets

Manufacturer's 10 (Ten) Year Limited Warranty

3 (Three) Year Limited Yellowing Warranty for Palboard 3D All White

(United States and Canada only)

This Warranty covers Palboard 3D, Palboard 3D HYG, Palboard 3D Max, Palboard 2D Multilayer and Palboard 3D All White PVC sheets ("Product") made by Palram Americas, Inc. (the "Manufacturer") and is subject to the terms and conditions contained herein.

1. **Scope of Warranty.** This Warranty shall only apply to the party who purchases the Product from the Manufacturer (the "Purchaser").

2. **Surface Defect and Delamination Warranties.** The Manufacturer warrants to Purchasers that for a period of 10 years from the Commencement Date:

- The Product shall not exhibit voids, bubbles or die lines deeper than .020" in the exterior skin of the Product ("Surface Defects").
- The external skin of the Product shall not separate from the interior foam core due to manufacturing error ("Delamination").

3. **Yellowing Warranty.** The Manufacturer warrants to Purchasers that for a period of 3 years from the Commencement Date, and for the Palboard 3D All White Product only, the Yellowness Index, shall be less than 6.0 ("Yellowing") as measured and compared to the original Product according to ASTM E 313 05 as measured with a Hunter Labs spectrophotometer.

4. **Commencement Date.** The Commencement Date for the Surface Defect Warranty, the Delamination Warranty and the Yellowing Warranty (the "Warranties") shall be the date of the Product's manufacture or, if the Manufacturer does not indicate the date on the Product, the date upon which the Product was purchased from the Manufacturer.

5. **Limitations For All Products.**

The Warranties shall only apply to the exterior surfaces of the Product and not the interior foam core.

The Warranties shall be valid only if:

- The original proof of purchase is presented.
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions, which are available on line at www.palram.com/us. Purchasers should check with their local supplier or the Manufacturer's web sites to ensure they have obtained the most up-to-date information.
- The Product is used in a customary fashion and not subject to complete submersion in water or any incompatible agent.

- The Product is used for interior applications only, and not where exposed to direct sunlight or exterior climate conditions except for Palboard 3D All White which may be used for exterior applications.

- The Products shall not be used for load bearing applications.

- The Manufacturer has no control over the use to which others may put the Products, and therefore, the Manufacturer does not guarantee any results. Purchasers and end users are responsible to determine suitability for their specific proposed application.

- All sign materials are subject to irreversible depositions of atmospheric elements and can be expected to show signs of discoloration eventually. Regular proper cleaning will significantly reduce, but not eliminate, that process (see Product data sheet at www.palram.com/us for cleaning and maintenance instructions).

- This Warranty only applies to Products sold and used in the United States and Canada.

6. **Exclusions.** The Warranties shall NOT cover the following conditions:

- Yellowing or other deterioration due to dirt, atmospheric deposits, abrasion, or changes in the physical structure of the Product, except to the extent covered by the Yellowing Warranty.

- Natural disasters or exposure to fire, smoke, fumes, inks or incompatible chemicals or other environmental factors, except to the extent covered by the Yellowing Warranty. See www.palram.com/us for a non exclusive list of certain chemicals known to be incompatible with the Product. However, responsibility remains with the Purchaser to test for and determine chemical, physical and other compatibility with the proposed application.

- Breakage associated with external impacts on the Product, including hail.

- Warpage or distortion associated with heat build up due to the application of dark color paints, vinyl, inks or any other secondary color application, incompatible coatings, or any other cause that heats the Product to 140° Fahrenheit (60° Celsius) or higher.

- Application of colors having a light reflectance value of 55 or less.

- Loss of adhesion or degradation of paint, vinyl, ink or any other secondary application to the surface of the Product.



PALBOARD™ Family of Multilayer PVC Sheets

Manufacturer's 10 (Ten) Year Limited Warranty

3 (Three) Year Limited Yellowing Warranty for Palboard 3D All White

• This Warranty does not cover any costs and expenses of removal and installation of the Product, taxes, shipping cost, or any other direct or indirect losses, which may result from the Product failure.

7. Claims and Notifications. Every warranty claim must be submitted in writing to the Manufacturer or original dealer within the applicable warranty period and immediately after occurrence of Surface Defects, Delamination or Yellowing (Palboard 3D All White only) enclosing the original sales receipt. The Purchaser must allow the Manufacturer to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed or moved or altered in any way and/or return the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any warranty claim.

8. Compensation. If the Manufacturer determines a claim is covered under this Warranty, the Manufacturer will provide the Purchaser with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Purchaser, in accordance with the Refund Table listed below. Replacement Product is warranted only for the balance of the original warranty on the original Product.

9. Refund Table. If a Product exhibits a defect covered by this Warranty and the Manufacturer elects to make a refund rather than supply replacement Product, the applicable refund percentages are as follows, based on the time elapsed from the Commencement Date to the time the loss is reported to the Manufacturer:

| Time Elapsed After | Purchaser will be refunded this Commencement Date percentage of original purchase cost |
|--|--|
| Up to end of 5th year | 100% |
| End of 5th year and up to end of 7th year | 50% |
| End of 7th year and up to end of 10th year | 25% |

Example: If by the end of the 7th year the Product exhibits a defect covered by this Warranty, the Manufacturer would elect either to provide 100% replacement Product or refund 50% of the original cost of the Product.

10. Jurisdiction. This Warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/ or this Warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive jurisdiction in any such claim or dispute.

11. Disclaimers

THIS LIMITED WARRANTY SHALL BE THE MANUFACTURER'S SOLE WARRANTY APPLICABLE TO THE PRODUCT. ANY OTHER CLAIMS FOR DAMAGE OR LOSS, DIRECT, INDIRECT OR CONSEQUENTIAL, WHATEVER THE CAUSE THEREOF, ARE EXPRESSLY EXCLUDED FROM THE WARRANTY. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCE SHALL THE MANUFACTURER BE LIABLE FOR ANY AMOUNT GREATER THAN THE ORIGINAL PRICE PURCHASER PAID FOR THE PRODUCT.

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STATEMENTS CONCERNING POSSIBLE OR SUGGESTED USES OF THE PRODUCT ARE NOT TO BE CONSTRUED AS CONSTITUTING A LICENSE UNDER ANY PATENT COVERING SUCH USE OR AS RECOMMENDATIONS FOR USE OF THE PRODUCT IN THE INFRINGEMENT OF ANY PATENT.

TO THE EXTENT THE MANUFACTURER IS PROHIBITED UNDER ANY APPLICABLE LAW FROM EXCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT, THE DURATION OF ALL SUCH IMPLIED WARRANTIES IS EXPRESSLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY OR, IF GREATER, THE MAXIMUM PERIOD REQUIRED BY APPLICABLE LAW.

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PALCLAD® PRO PVC Wall Cladding Sheets

5 (Five) Year Limited Warranty

Definitions

"Palclad Pro PVC Wall Cladding Sheets" (hereinafter the "Product") is hereby warranted by Palram Americas, Inc. (hereinafter the "Manufacturer"), subject to the terms contained herein.

Scope of Warranty

This warranty applies only to the party who owns (the "Owner") the facility where the Product is installed when the Product is installed. In this warranty, "Owner" shall also mean a lessee or sub lessee who installs the Product or contracts to have it installed at a leased property which it occupies at the time of installation.

Manufacturer Defect Warranty

The Product shall:

- Not rot or corrode
- Remain structurally sound
- Remain non-conductive and non-flammable
- Remain free of manufacturing defects

(Hereinafter referred to as the "Product Defect").

Commencement Date

The commencement date of this Warranty (the "Commencement Date") shall be the date of the Product's manufacture or, if such date does not appear on the Product, the date the Product was purchased from an authorized dealer or retailer.

Limitations

This warranty shall be valid only if:

The Product is used for purposes as specified by the Manufacturer.

The original proof of purchase is presented.

The Product is only used in a customary fashion, not exposed to weather or climatic elements and is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.palcladpro.com or by phone at 800.999.4959.

The Product is not warranted against natural disasters or color changes due to exposure to sunlight, artificial ultraviolet light sources, smoke, fumes or incompatible chemicals. See "Chemical Resistance of Palram PVC Products" in the downloads on www.palcladpro.com for a non-exclusive list of certain chemicals known to be incompatible with the Product. However, responsibility remains with the owner or end user to test for and determine chemical compatibility with the proposed application.

This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product Defect.

Claims and Notifications

Every warranty claim must be submitted in writing to the Manufacturer or original dealer promptly after occurrence of the Product Defect, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against the Product Defect for any particular installation over the lifetime of the Product. The claimant must allow the Manufacturer an opportunity to inspect any or all of the Product involved and the installation site itself while the Product is still in its original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure.

Compensation

If a claim is covered under this warranty, the Manufacturer will provide the Owner with free replacement Product or, at the Manufacturer's discretion, refund all or part of the original purchase price paid by Owner. Replacement Product is warranted only for the balance of the warranty on the original Product.

Jurisdiction

This limited warranty shall be governed by and shall be construed according to the laws of the Commonwealth of Pennsylvania, USA. Any claim or dispute related to the Product and/or this warranty shall be exclusively brought before the appropriate court in the Commonwealth of Pennsylvania, USA, which shall have the exclusive



PALCLAD® PRO PVC Wall Cladding Sheets

5 (Five) Year Limited Warranty

jurisdiction in any such claim or dispute.

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Other Remedies

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THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO SOME OF THE LIMITATIONS AND EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY TO PARTICULAR OWNERS.



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833-937-9918



sales@ezoutdoorcoverings.com



235 Grimley St, Kutztown, PA 19530 PO BOX #: 82290